



Connswater Community Greenway (CCG) Community and Stakeholder Engagement

Draft Report: 7 May 2014

DRAFT



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Section 1: Introduction and Background

- 1.1 The Connswater Community Greenway offers one of the most ambitious and positive developments within East Belfast and Belfast for many years and the opportunity to change the landscape and quality of life experience for many of the community who live, work and play within the Connswater catchment area.
- 1.2 Supported by the Big Lottery , and statutory investment, and directed and guided by a formal partnership structure, recognising the role of the Belfast City Council, the community and statutory partners, implementation is driven by a dedicated team .Moving from concept stage to implementation the development is currently being rolled out with major milestones such as the Thompson bridge and CS Lewis festival and small developments such as the Avoniel allotments illustrating success and progress on the ground .
- 1.3 At this stage the reality of the Greenway and how it might impact upon neighbourhoods and communities is coming to the fore. Identifying and providing solutions to any perceived issues that may arise such as access, lighting, environmental impact and safety is a priority. A key challenge is balancing such concerns with a commitment to develop and maintaining the “spine” of the Greenway as open, accessible, well lit, creating a gateway and resource to all citizens.
- 1.4 Meaningful community engagement has been one of the principles of the Greenway from its initiation, pre-planning to the current development stage. From the initial community consultation, through the current work of the engagement officer and the activities of the Connswater Engagement group, there has been an ongoing proactive effort made to seek and respond to concerns real and perceived as well as communicating the good news.
- 1.5 As part of the ongoing process the Project Delivery Board agreed the need to undertake a robust stakeholder and community engagement process “...to determine local considerations, community perceptions and stakeholder views on the following elements along the main spine and throughout general areas of the CCG:
- *Lighting (24 hours a day)*
 - *Opening/ closing of parks (24 hours a day)*
 - *Health and safety risks*
 - *Antisocial behaviour (ASB)*
 - *Environmental restrictions and improvements*
- 1.6 To support the process the BCC Council on behalf of the Project Board developed a comprehensive Terms of Reference and through a competitive tendering process commissioned Blueprint Development Consultancy in association with Social Market Research to undertake this assignment. Appointed in January 2014 the Team, through discussions agreed an approach and methodology set out below.
- 1.7 This draft report is presented as follows: section 2 sets out the agreed approach and methodology; section 3 sets out the results and analysis of the primary research; section 4 provides a summary of the qualitative research based on stakeholder consultation; section 5 summarises the key issues arising and possible solutions; and, section 6 offers some conclusions to be considered by the Project Board and Council.

Section 2: Methodology

2.1 Agreed Approach

Through discussion with the Council lead officer and the project Board an outline approach was agreed as summarised below;

| PHASE | | ELEMENT | | KEY ISSUES/OUTCOMES |
|-------|---|--|---|---|
| 1 | ↔ | Initial Meeting and ongoing liaison | ↔ | A Project initiation document developed and agreed by BCC/Project Board |
| | | ◆ | | ◆ |
| 2 | ↔ | Desk Research Review of Consultation work to date, review of the relevant statistical information | ↔ | Methodology and approached informed by the review and discussions |
| | | ◆ | | ◆ |
| 3 | ↔ | Revision and development of the engagement process (pro formas, questionnaires, approach targets primary and secondary consultation) | ↔ | An agreed approach to undertaking and managing the engagement process (individual meetings and focus group discussions, workshops, surveys, online) |
| | | ◆ | | ◆ |
| 4 | ↔ | Field Research | ↔ | Engagement process undertaken results and discussions recorded and analysed |
| | | ◆ | | ◆ |
| 5 | ↔ | Interim report | ↔ | Highlighting issues and challenges presented to BCC & CCG Engagement group |
| | | ◆ | | ◆ |
| 6 | ↔ | Draft report | | Summary and presentation of key issues arising |
| | | | | |
| 7 | ↔ | Feedback | ↔ | Summary and presentation of key issues arising |
| | | ◆ | | ◆ |
| 8 | ↔ | Final Report | ↔ | Summary of findings and recommendations |

2.2 Using Scenarios

Given the nature of the assignment and the volume of engagement activity which has been undertaken over a prolonged period by the CCG Team, the agreed focus of the consultation process was to seek additional views and comments relating to scenarios which may arise with a focus on identifying any practical solutions. The proposed strands of the work included the following:

- Consultation with the following groupings¹:
 - ✓ Political: Individual and group discussions with BCC and Castlereagh Local Councillors;
 - ✓ Funding and Statutory Agencies: The CCG Board ,BCC, PSNI, DOE, Rivers Agency, The BIG Lottery Fund, DSD, DARD;
 - ✓ Stakeholder Groups: EBCDA, EBP, Inner East Outer East NRP, OASIS ,Charter NI;
 - ✓ Community Groups, Resident Associations and specific Interest groups: Sporting, Parks, Leisure, Churches, Active Age Groups, Youth Groups, and Schools: Private sector, Community safety partnerships.
- Utilising the Local Press: Short articles in local press utilising the CCG brand seeking views and comments
- Utilising Social Media: Linking into the CCG site, to elicit views through, email, facebook and twitter if appropriate. This was combined with an online survey facilitating cross-tabulation by gender, age, religious background, area etc;
- A Household survey: Providing households living in close proximity to the CCG with the opportunity to take part in the consultation was considered critical to the overall success of this stakeholder engagement exercise. Consulting with households also provides the CCG with an opportunity to further develop and sustain a positive relationship with the community ensuring that their views valued and considered as part of the overall development process. The option selected was for a Household survey conducted by social survey interviewers (n=300).The survey was conducted using quotas for age, sex, social class and area and conducted as a standard market research household survey. This provided for a 10 minute interview on a sample of 300 households drawn from all electoral wards making up the area affected by the CCG. The questionnaire included a range of open and closed questions with all data analysed and reported on in line with standard practice. Note that the household survey was supplemented with an online survey of stakeholders.

¹ A list of Consultees is included at Appendix 5

2.3 Comprehensive Consultation

The above methods provided an opportunity to seek additional views and comments over a relatively short period of time .The following sections provide a summary of the key findings and issues arising.

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Section 3: Primary Research

3.1 Introduction

An important element of the consultation was to quantify the views of residents and other stakeholders living in close proximity to the Greenway. To realise this objective it was agreed with BCC that we would conduct the following:

- A survey among a representative sample of residents aged 16+ living in areas surrounding the Greenway; and,
- Provide a version of the survey questionnaire online to allow other stakeholders the opportunity to express their views on the consultation.

3.1.1 Resident Survey

The core survey is based on face-to-face interviews with 300 residents living in areas surrounding the Greenway. Respondents were selected on the basis of tightly controlled quotas for respondent: age, gender, social class and area (see Appendix 4 for a list of streets included in the survey). In close consultation with BCC a questionnaire was developed and agreed (see Appendix 2). The view of CCG was also sought on questionnaire design and content. Following agreement of the questionnaire fieldwork was conducted between 21 and 31 March 2014. Table 3.1 presents a profile of respondents in the main resident survey.

3.1.2 Online Survey

It was agreed with BCC to make the survey questionnaire available online to other stakeholders. With the support of CCG the survey link was emailed to their stakeholder database. A total of 142 stakeholders completed the survey online. Table 3.1 also presents an overview of the profile of stakeholders.

3.1.3 Differences in the Sample Profile between the Resident and Online Surveys

In conducting the main resident survey, the key objective was to produce a sample which is representative of the resident population living in the areas around the Greenway, with quota controls for key characteristics (e.g. age and gender etc) based on census estimates. However the online survey link was forwarded only to those listed on the CCG stakeholder database.

A review of Table 3.1 shows that there are key differences on some characteristics between both samples. For example, there are proportionately more males in the online stakeholder sample (59%) compared with the main resident survey (48%), with the online sample having a greater proportion of respondents from social classes ABC1 (80% vs. 46%) as well as a greater proportion of respondents educated to degree level of equivalent (67% vs. 11%). Given these differences our key focus is on presenting the findings for the representative survey of residents. However, we also comment on the findings from the online survey (note that in many instances the results from both surveys are consistent).

Table 3.1 presents a profile of survey respondents

| | | Resident Survey (n=300) | Online Stakeholder Survey (n=142) |
|----------------------------|--------------------------|----------------------------|--------------------------------------|
| | | % | % |
| Sex | Male | 48 | 59 |
| | Female | 52 | 41 |
| Age | 16-29 | 25 | 9 |
| | 30-44 | 30 | 42 |
| | 45-59 | 20 | 31 |
| | 60+ | 25 | 18 |
| Social Class | ABC1 | 46 | 80 |
| | C2DE | 54 | 20 |
| Marital Status | Single | 30 | 26 |
| | Married | 42 | 60 |
| | Living as Married | 11 | 7 |
| | Separated | 5 | 1 |
| | Divorced | 5 | 4 |
| | Widowed | 8 | 2 |
| Limiting long-term illness | Yes | 20 | 10 |
| | No | 80 | 90 |
| Community background | Protestant | 76 | 71 |
| | Catholic | 6 | 11 |
| | Other | 18 | 19 |
| Education | Degree level or equiv | 11 | 67 |
| | Other qualifications | 62 | 31 |
| | No formal qualifications | 26 | 1 |
| | Refused | 1 | 1 |

Due to rounding column totals may not sum to 100

3.1.4 Notes on Tables

Due to rounding row and column totals within tables may not always sum to 100. Note that base totals may also change in tables depending on question routing. It should be noted that dash marks [-] are used in some tables to indicate that the figure is less than 1%.

3.1.5 Data Analysis and Statistical Significance

All data were analysed using SPSS, with statistical differences identified using appropriate statistical tests. Throughout the results section of this report statistical significance is reported at the level of significance: $p \leq 0.05$ equates to the 95% confidence interval; $p \leq 0.01$ equates to the 99% confidence interval; and, $p \leq 0.001$ equates to the 99.9% confidence level.

3.2 Awareness of the Connswater Community Greenway

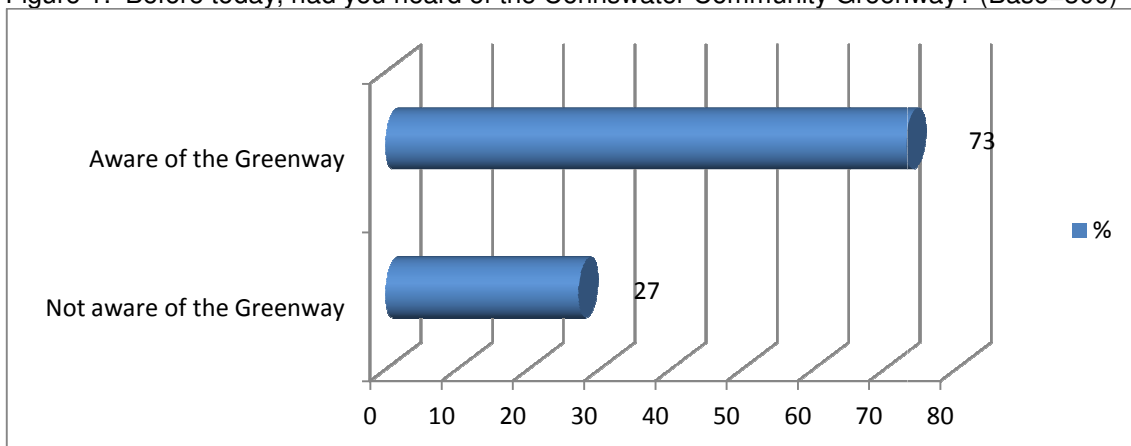
3.2.1 Awareness of the Greenway (Resident Survey)

Respondents were asked if they were aware of the Connswater Community Greenway (CCG). To support this question, respondents were shown a map of the CCG and presented with the following information:

‘The Connswater Community Greenway / East Belfast Flood Alleviation Scheme is a 9km linear park through East Belfast. It follows the course of the Connswater, Knock and Loop Rivers, connecting open and green spaces and revitalising the neglected Connswater River system’.

Almost three quarters (73%) of residents had heard of the Connswater Community Greenway.

Figure 1: Before today, had you heard of the Connswater Community Greenway? (Base=300)



There were a number of statistically significant differences in response:

- Older residents (aged 60+, 62%) were less likely to be aware of the CCG (16-29, 73%; 30-59, 79%, $p <= 0.05$);
- Married residents (84%) were more likely to be aware of the CCG compared with others (single, 64%: separated, widowed or divorced, 58%, $p <= 0.001$);
- Residents in social classes ABC1 (80%) were more likely to be aware of the CCG compared with residents in social classes C2DE (67%, $p <= 0.01$);
- Residents living right beside the CCG or a few streets away (79%) were more likely to be aware of it compared with residents living a quarter of a mile or more from it (67%, $p <= 0.05$); and,
- Residents with a limiting long-term illness (53% vs. 78%, $p <= 0.001$) were less likely to be aware of the CCG.

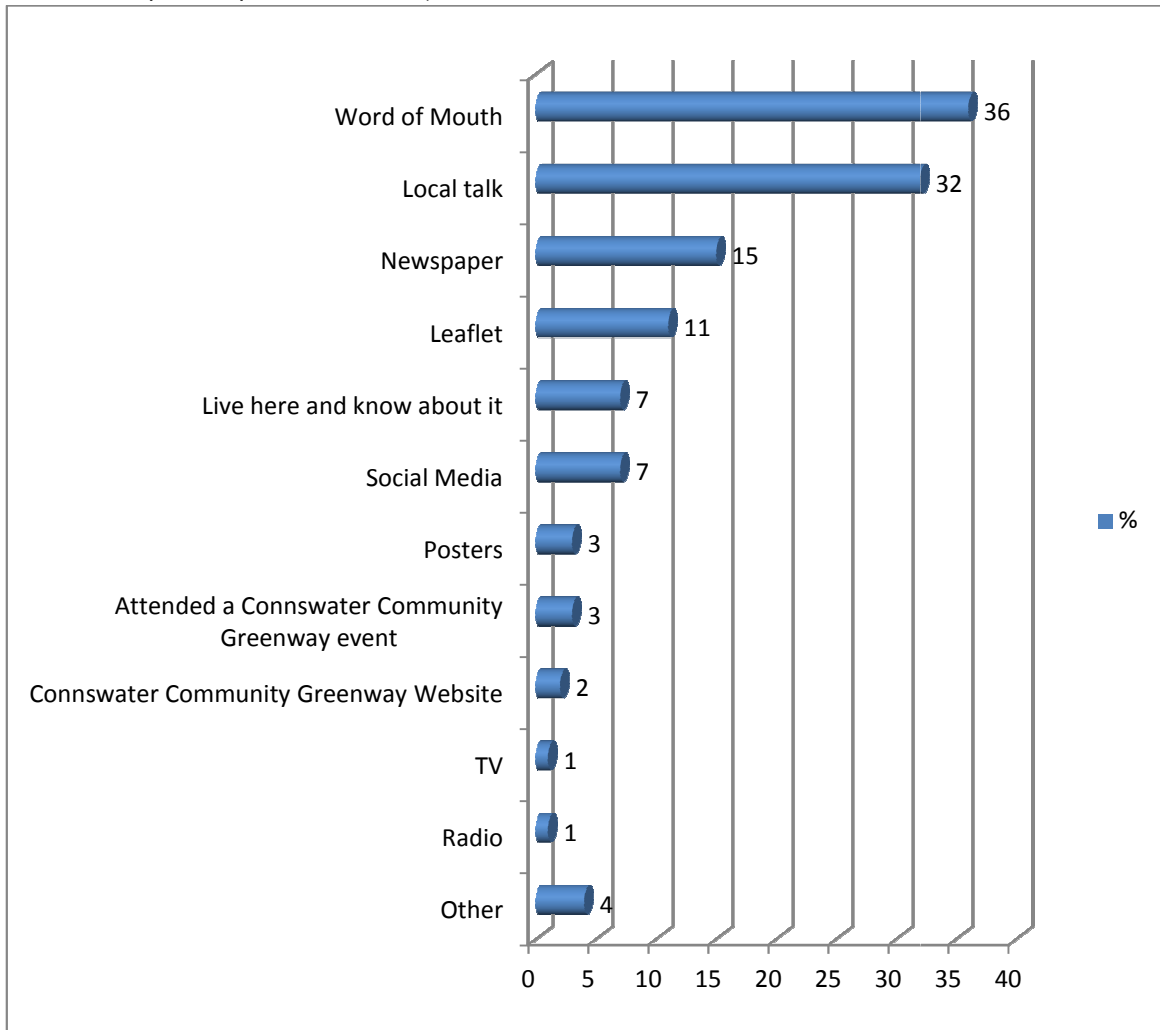
3.2.2 Awareness of the Greenway (Online Stakeholder Survey)

Among stakeholders who participated in the online survey, 94% were aware of the Connswater Community Greenway.

3.2.3 Source of Awareness of the Greenway (Residents Survey)

Among residents who were aware of the CCG, 36% had found out about it through 'word of mouth', with 32% citing a local talk, 15% newspapers, and 11% leaflets.

Figure 2: How did you hear of the Connswater Community Greenway? (Base=220: those aware of CCG: Multiple Response Question)



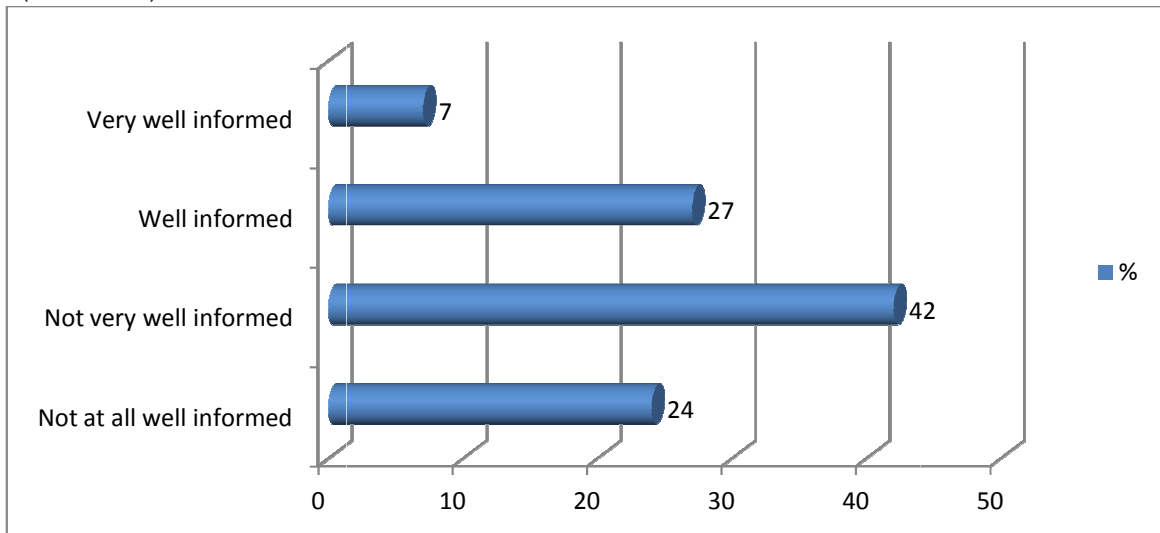
3.2.4 Source of Awareness of the Greenway (Online Stakeholder Survey)

In the online survey, stakeholders listed a range of sources of their awareness of the Greenway and these are listed on a verbatim basis in Table 1 in Appendix 3.

3.2.5 Residents Being Kept Informed about the Greenway (Resident Survey)

All respondents were asked to say how well informed they are about the Greenway, with 34% saying they felt 'very well informed' or 'well informed'. Two out of three residents (66%) felt they are 'not very well' or 'not at all well informed' about the Greenway.

Figure 3: And how well informed do you feel you are about the Connswater Community Greenway? (Base=300)



There were a number of statistically significant differences in response:

- Residents in social classes ABC1 (41%) were more likely to say there are well informed about the Greenway (C2DE, 28%, $p \leq 0.05$);
- Residents with a limiting long-term illness (19% vs. 38%, $p \leq 0.01$) were less likely to say there are well informed about the Greenway;
- Residents with lower levels of educational attainment² were less likely to say there are well informed about the Greenway (high, 42%; medium, 41%; low, 22%, $p \leq 0.01$);
- Residents living beside or within a few streets of the Greenway (29%) were less likely to say there are well informed about the Greenway compared with residents living further away (40%, $p \leq 0.05$);

3.2.6 Stakeholders Being Kept Informed about the Greenway (Online Stakeholder Survey)

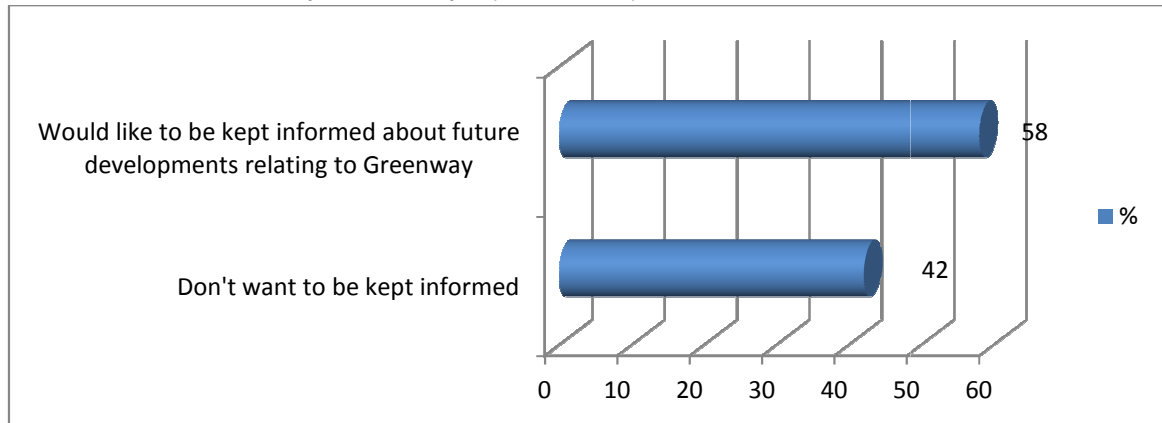
Among stakeholders in the online survey, 75% said they felt 'very well informed' or 'well informed' about the Greenway. Twenty five percent (25%) felt they are 'not very well' or 'not at all well informed' about the Greenway.

3.2.7 Residents Being Kept Informed about the Greenway in the Future (Resident Survey)

Among residents, 58% said they would like to be kept informed about future developments relating to the Greenway.

² Higher includes degree or equivalent, BTEC Higher, A' Level, BTEC National, ONC, OND: Medium includes other levels of educational attainment: Lower includes no formal qualifications.

Figure 4: Would you like to be kept informed about future developments relating to the Connswater Community Greenway? (Base=300)



There were a number of statistically significant differences in response:

- Older residents (aged 60+, 47%) were less likely to say they wanted to be kept informed about future developments relating to the Greenway (16-29, 56%; 30-59, 64%, $p \leq 0.05$);
- Residents with a limiting long-term illness (37% vs. 63%, $p \leq 0.001$) were less likely to want to be kept informed about future developments relating to the Greenway;
- Residents with lower levels of educational attainment were less likely to say they want to be kept informed about future developments relating to the Greenway (high, 63%; medium, 66%; low, 47%, $p \leq 0.05$); and,
- Current users of the Greenway (64% vs. 53%, $p \leq 0.05$) were more likely to want to be kept informed about future developments relating to the Greenway.

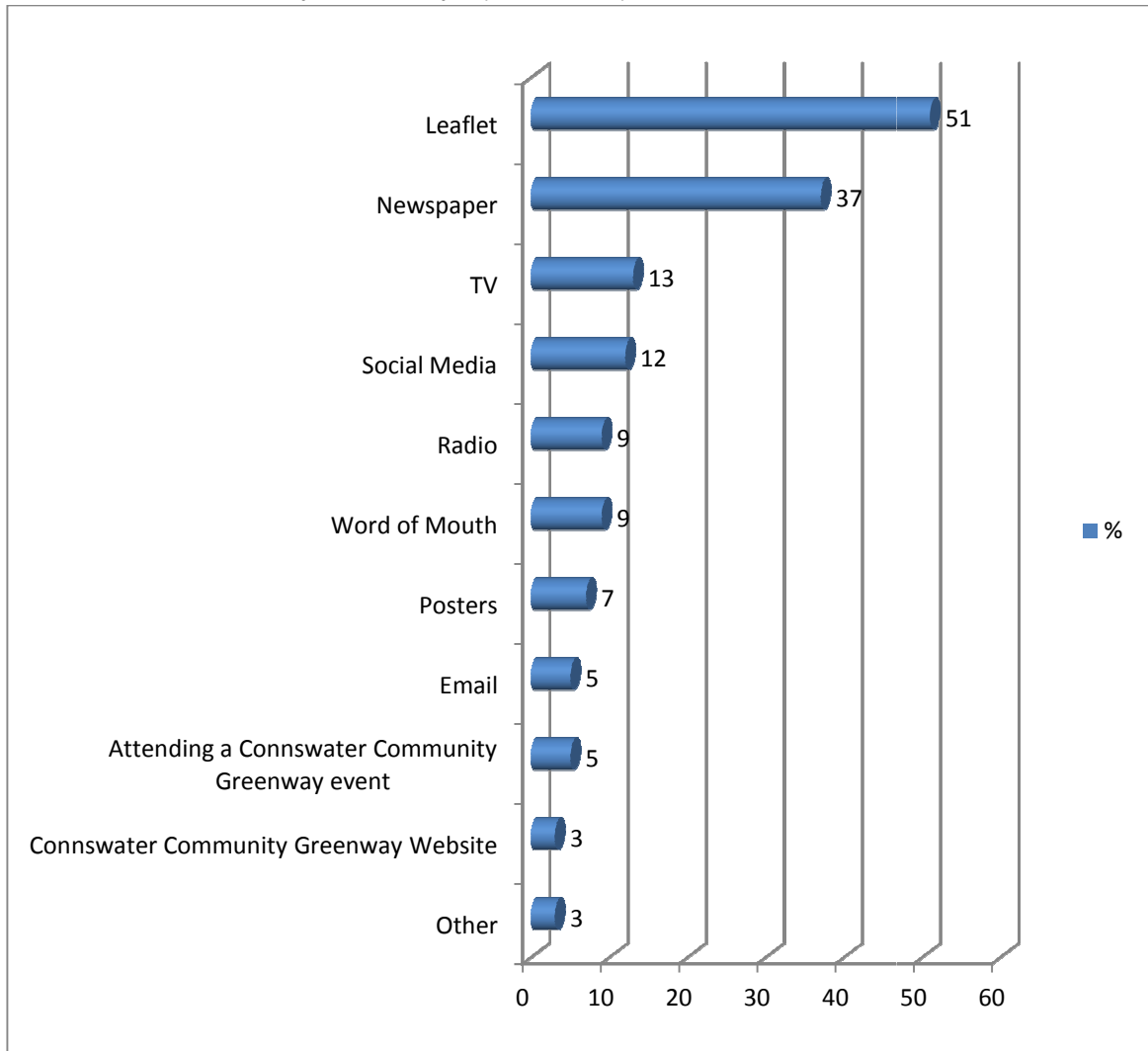
3.2.8 Stakeholders Being Kept Informed about the Greenway in the Future (Online Stakeholder Survey)

The overwhelming majority (91%) of stakeholders in the online survey said they want to be kept informed about future developments relating to the Greenway.

3.2.9 Residents Preferred Way to Being Kept Informed about the Greenway in the Future (Resident Survey)

Among respondents (n=174) who said they want to be kept informed about Greenway, 51% said they preferred to be kept informed via a leaflet, with 37% citing newspapers and 13% TV.

Figure 5: Moving forward, what is the best method for keeping you informed about the Connswater Community Greenway? (Base=174)



3.2.10 Stakeholders Preferred Way to Being Kept Informed about the Greenway in the Future (Online Stakeholder Survey)

The online survey respondents suggested a number of ways of being kept informed and these are presented in Table 2 in Appendix 3.

3.2.11 Single Most Important Thing to be Kept Informed about (Resident Survey)

Respondents in the resident's survey who wanted to be kept informed about the Greenway were asked to identify the single most important thing they wanted to be kept informed about. Their responses are listed in Table 1 in Appendix 2.

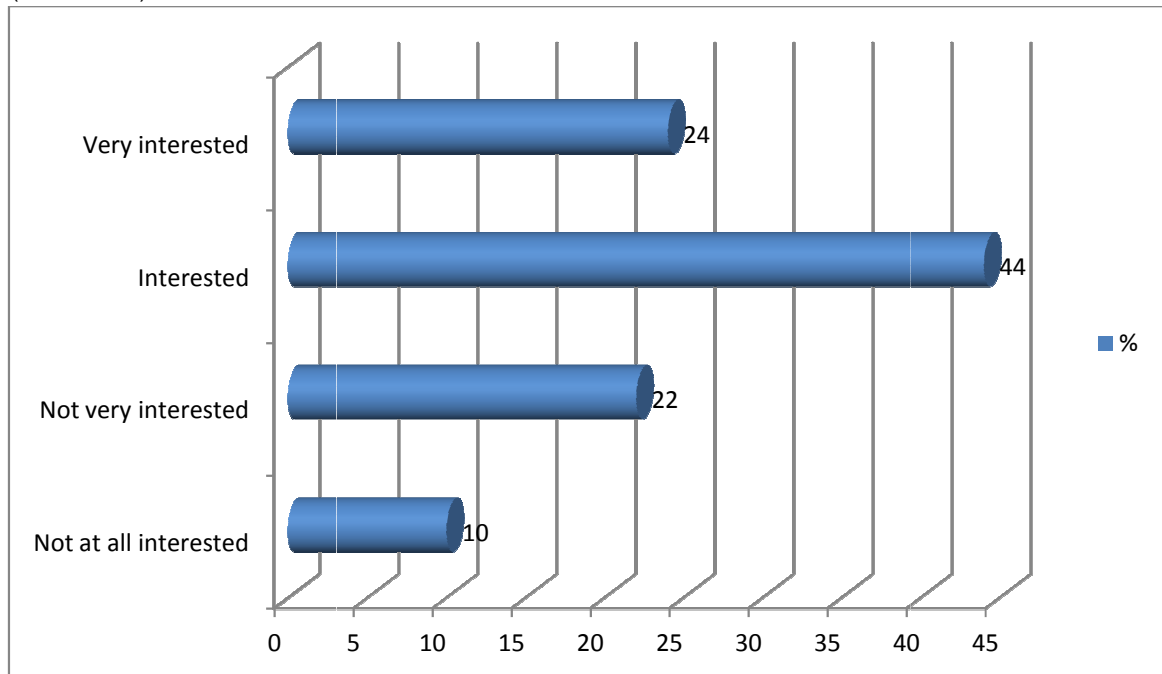
3.2.12 Single Most Important Thing to be Kept Informed about (Online Stakeholder Survey)

Stakeholders in the online survey who wanted to be kept informed about the Greenway were asked to identify the single most important thing they wanted to be kept informed about. Their responses are listed in Table 3 in Appendix 3.

3.2.13 Resident Interest in the CCG (Resident Survey)

Among all respondents in the resident's survey, 68% said they are either 'very interested' or 'interested' in the Connswater Community Greenway, with 32% saying they are 'not very interested' or 'not at all interested' in the Greenway.

Figure 6: How would you rate your level of interest in the Connswater Community Greenway?
(Base=300)



There were a number of statistically significant differences in response:

- Older residents (aged 60+, 50%) recorded a lower level of interest in the Greenway compared with other age groups (16-29, 67%; 30-59, 78%, $p \leq 0.001$);
- Residents in social classes ABC1 (77%) expressed a higher level of interest (C2DE, 61%, $p \leq 0.01$);
- Residents with a limiting long-term illness (46% vs. 73%, $p \leq 0.001$) expressed a lower level of interest; and,
- Residents with a lower level of educational attainment expressed a lower level of interest in the Greenway (high, 73%; medium, 80%; low, 53%, $p \leq 0.001$);

3.2.14 Stakeholder Interest in the CCG (Online Stakeholder Survey)

Almost all (97%) stakeholders in the online survey said they are very interested (59%) or interested (38%) in the Greenway.

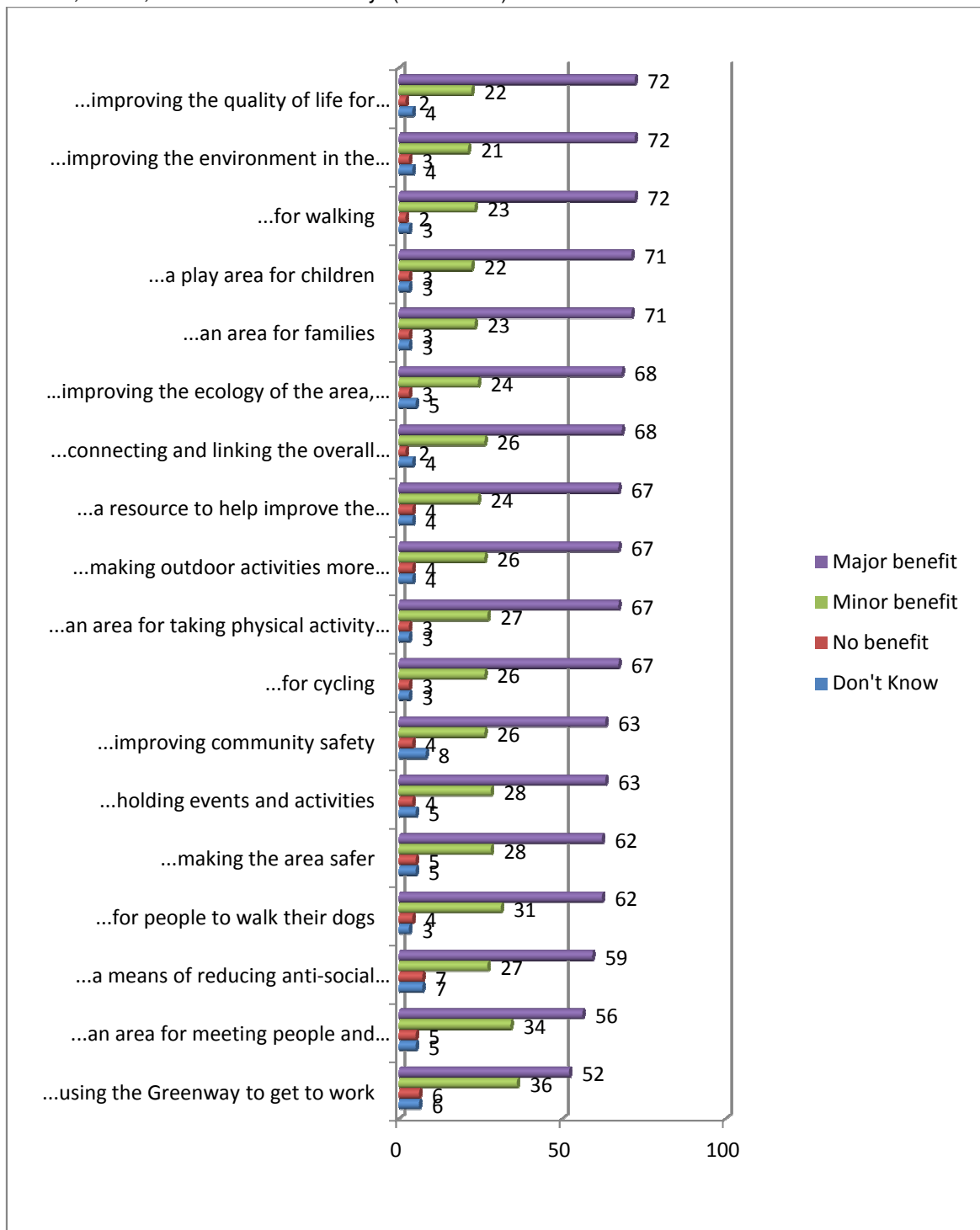
3.3 Benefits of the Greenway

3.3.1 Resident Awareness of the Benefits of the Greenway (Resident Survey)

In developing the Connswater Community Greenway it was anticipated that there would be a range of benefits for the local community. Respondents were presented with a list of different uses of the Greenway and asked if they seen each as a benefit for the local community.

Figure 7 shows that the overwhelming majority of residents seen all the possible uses of the Greenway as either a major or minor benefit to the local community.

Figure 7: Thinking about each of the following uses of the Greenway, please say if you see each as a benefit, or not, to the local community. (Base=300)



Approximately seven out of ten (72%) residents identified improving the quality of life for people in the community as a major benefit, with the same number identifying the following as major benefits: improving the environment in the local area; and, using the Greenway for walking.

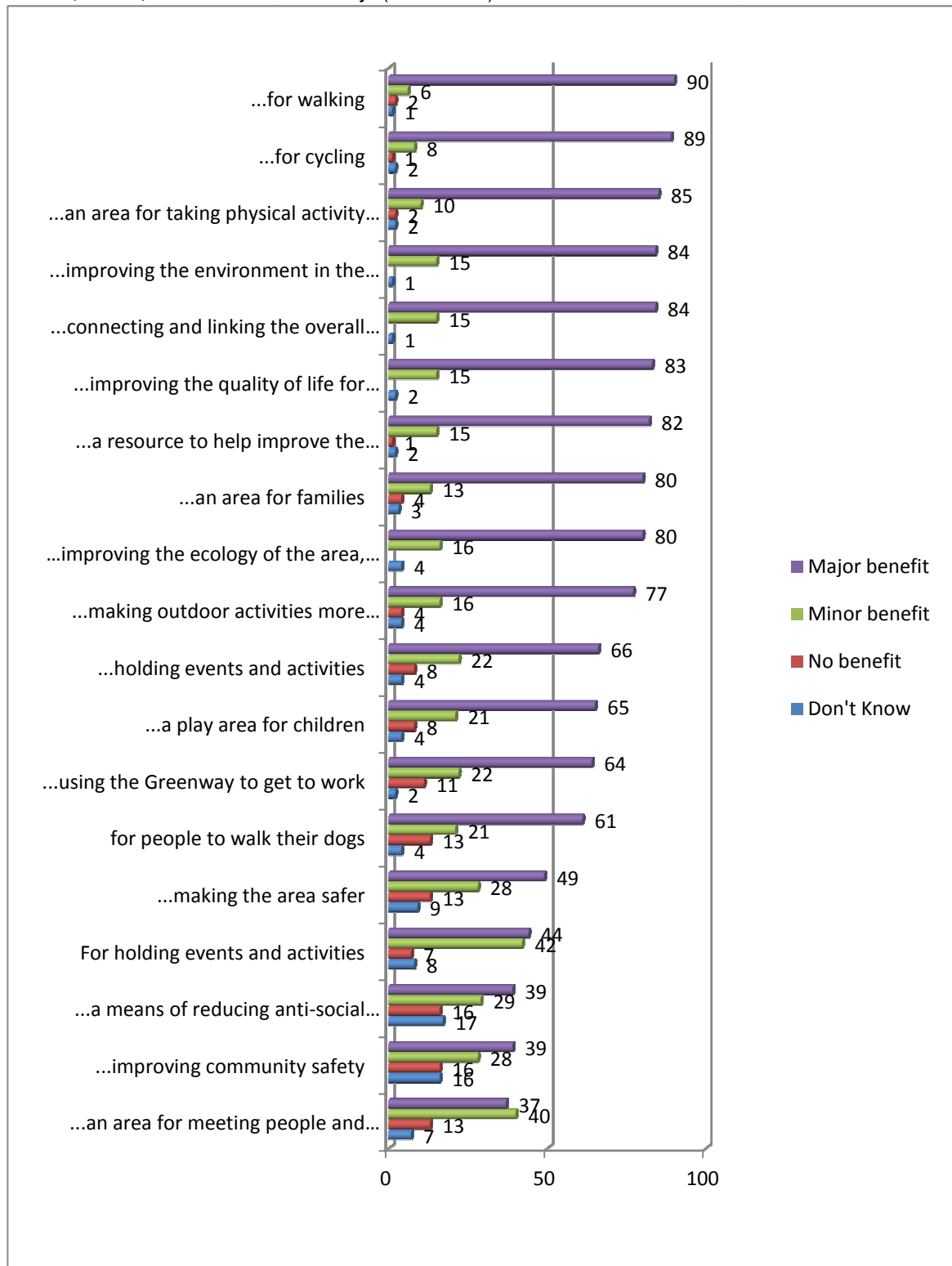
Other benefits cited by a small number (n=10) of residents included: bowling green; good for expressing our community; flood relief; getting people outdoors / active; jobs; keeps my house private at the back; more chance to exercise; need to clean up the Connswater river; provides a positive space for the community; and, traffic relief.

3.3.2 Stakeholder Awareness of the Benefits of the Greenway (Online Stakeholder Survey)

As with residents, the overwhelming majority of stakeholders in the online survey see all the possible uses of the Greenway as either a major or minor benefit to the local community (Figure 8).

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Figure 8: Thinking about each of the following uses of the Greenway, please say if you see each as a benefit, or not, to the local community. (Base=142)



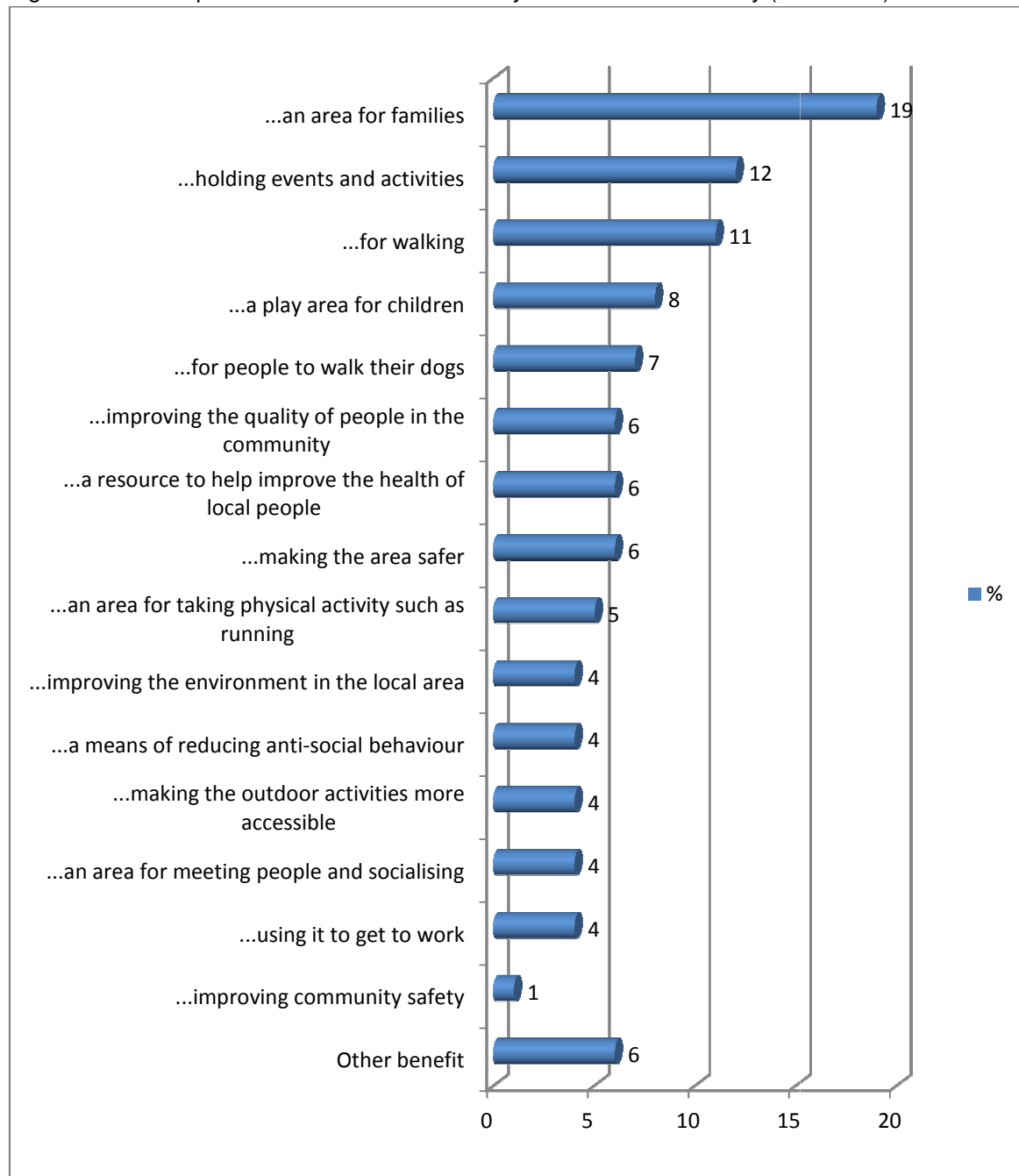
Stakeholders suggested a range of other benefits and these are listed in Table 4 in Appendix 3.

3.3.3 Most Important Benefit of the Greenway to the Local Community (Resident Survey)

Having considered different benefits of the Greenway, respondents were asked to identify what they see as being the most important benefit.

Approximately one in five (19%) identified the most important benefit of the Greenway as being an area for families, with 12% citing events and activities as the most important benefit.

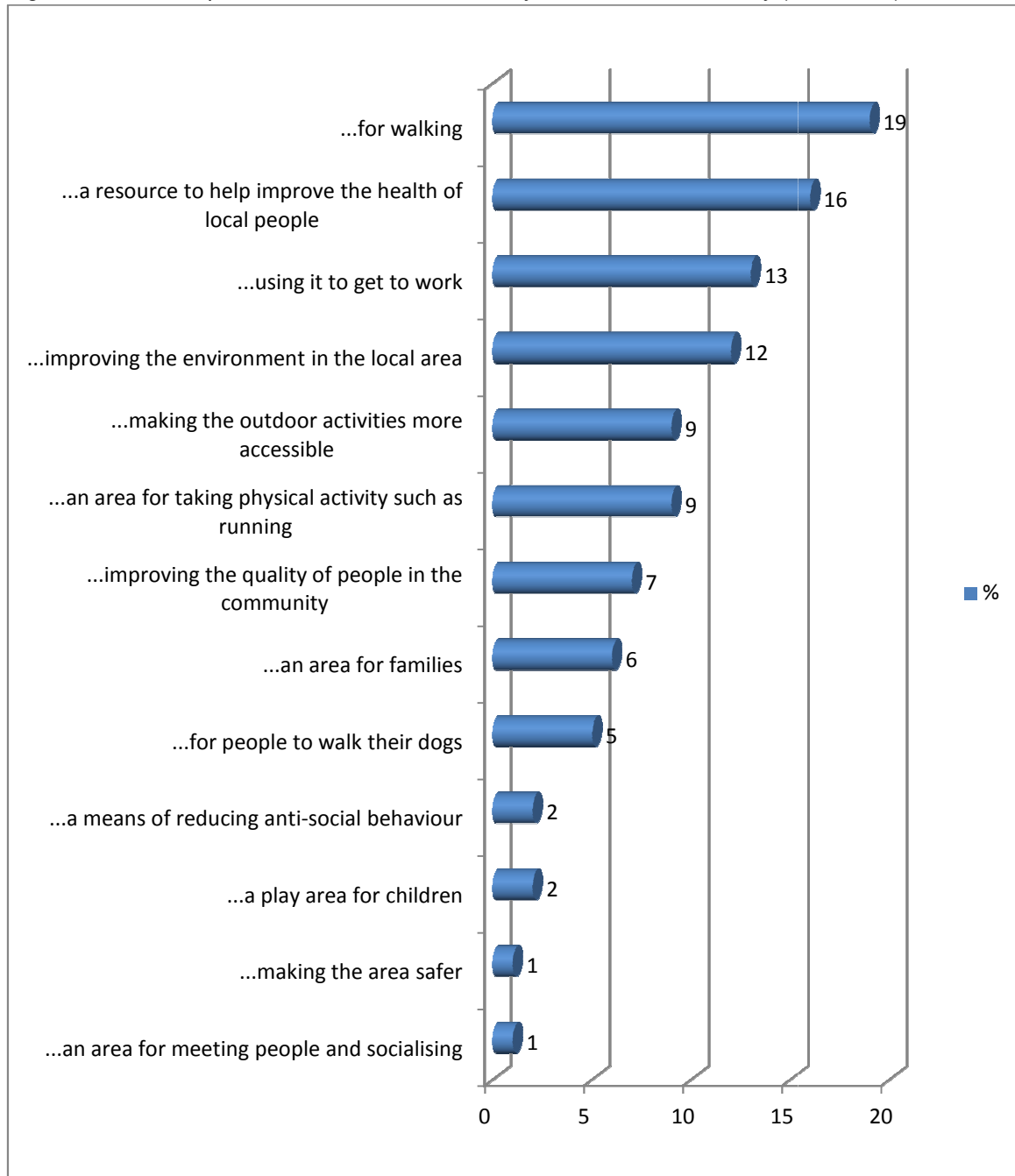
Figure 9: Most important benefit of the Greenway to the local community (Base=300)



3.3.4 Most Important Benefit of the Greenway to the Local Community (Online Stakeholder Survey)

Among stakeholders in the online survey, 19% identified walking as the most important benefit of the Greenway, with 16% seeing the Greenway as a resource to help improve the health of local people, and 13% seeing the main benefit as being able to use it to get to work.

Figure 10: Most important benefit of the Greenway to the local community (Base=142)

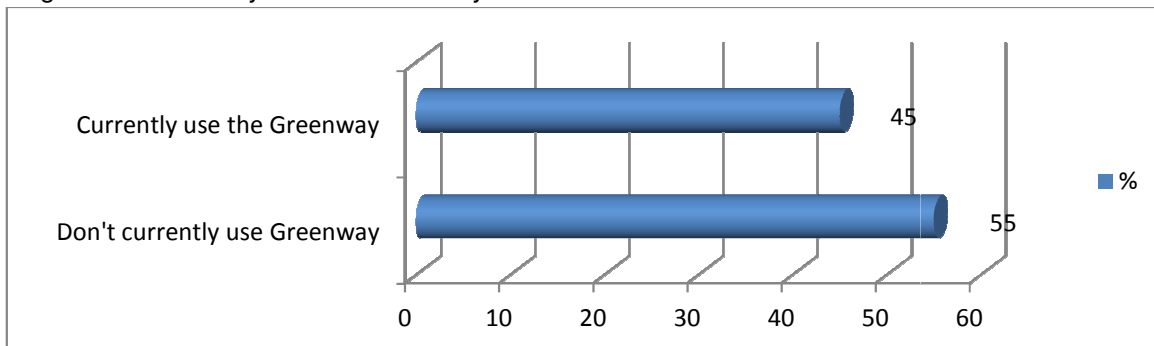


3.4 Using the Greenway

3.4.1 Resident's Current Use of the CCG (Resident Survey)

Just under half (45%) of residents said they currently use the Greenway.

Figure 11: Currently use the Greenway?



There were a number of significant differences in response:

- Older residents (aged 60+, 24%) were less likely to be current users of the Greenway (16-29, 55%; 30-59, 50%, $p \leq 0.001$);
- Residents with a limiting long-term illness (22% vs. 51%, $p \leq 0.001$) were less likely to be current users of the Greenway; and,
- Residents with a lower level of educational attainment were less likely to be current users of the Greenway (high, 54%; medium, 54%; low, 29%, $p \leq 0.001$).

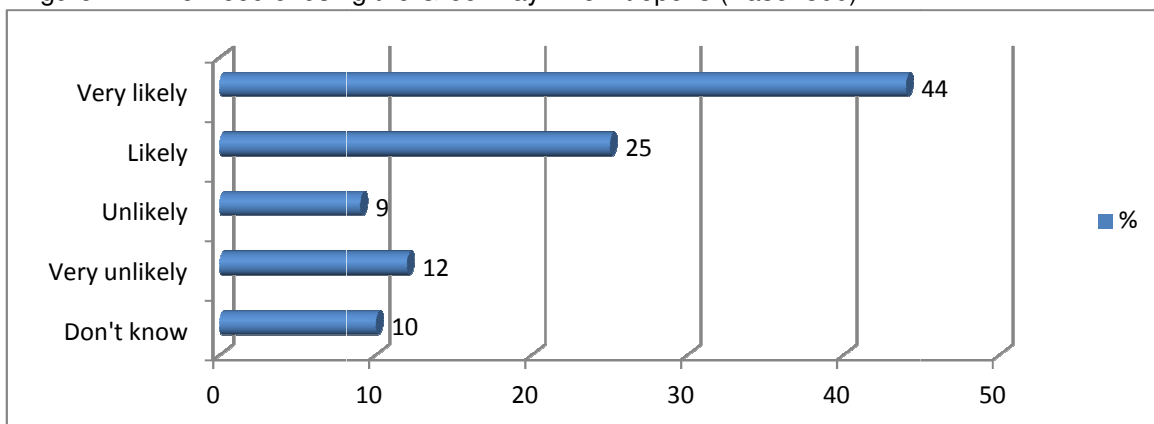
3.4.2 Stakeholder's Current Use of the CCG (Online Stakeholder Survey)

Approximately three out of four (76%) stakeholders in the online survey indicated that they currently use the Greenway.

3.4.3 Resident Likelihood of Using the CCG (Resident Survey)

Almost seven out of ten (69%) residents said they would be either 'very likely' or 'likely' to use the Greenway when it opens, with 21% saying they would be either 'unlikely' or 'very unlikely' to do so. One in ten respondents was undecided.

Figure 12: Likelihood of using the Greenway when it opens (Base=300)



There were a number of significant differences in response:

- Older residents (aged 60+, 34%) were less likely to say they would use the Greenway in the future (16-29, 80%; 30-59, 80%, $p \leq 0.001$);
- Residents in social classes ABC1 (76%) were more likely to say they would use the Greenway in the future (C2DE, 62%, $p \leq 0.01$);
- Residents with a limiting long-term illness (31% vs. 78%, $p \leq 0.001$) were less likely to say they would use the Greenway in the future;
- Residents with a lower level of educational attainment were less likely to say they would use the Greenway in the future (high, 78%; medium, 87%; low, 44%, $p \leq 0.001$);
- Residents living beside or within a few streets of the Greenway (75%) were more likely to say they would use it in the future compared with residents living further from it (62%, $p \leq 0.05$); and,
- Current users (97%) of the Greenway were more likely to say they would use it in the future compared with non users (46%, $p \leq 0.001$).

Respondents who indicated that they are likely to use the Greenway in the future were asked what they would be likely to use it for. These responses are listed on verbatim basis in Table 2 Appendix 2. Similarly, the reasons why respondents would not use the Greenway in the future are listed in Table 3 Appendix 2.

3.4.4 Stakeholder Likelihood of Using the CCG (Online Stakeholder Survey)

Almost all (96%) stakeholders in the online survey indicated that they are either 'very likely' or 'likely' to use the Greenway when it opens.

As was the case in the resident survey, those in the online stakeholder survey were invited to say what they are likely to use the Greenway for in the future. These responses are listed in Table 5 in Appendix 3. The reasons why a small number of stakeholders said they would be unlikely to use the Greenway in the future are listed in Table 6 in Appendix 3.

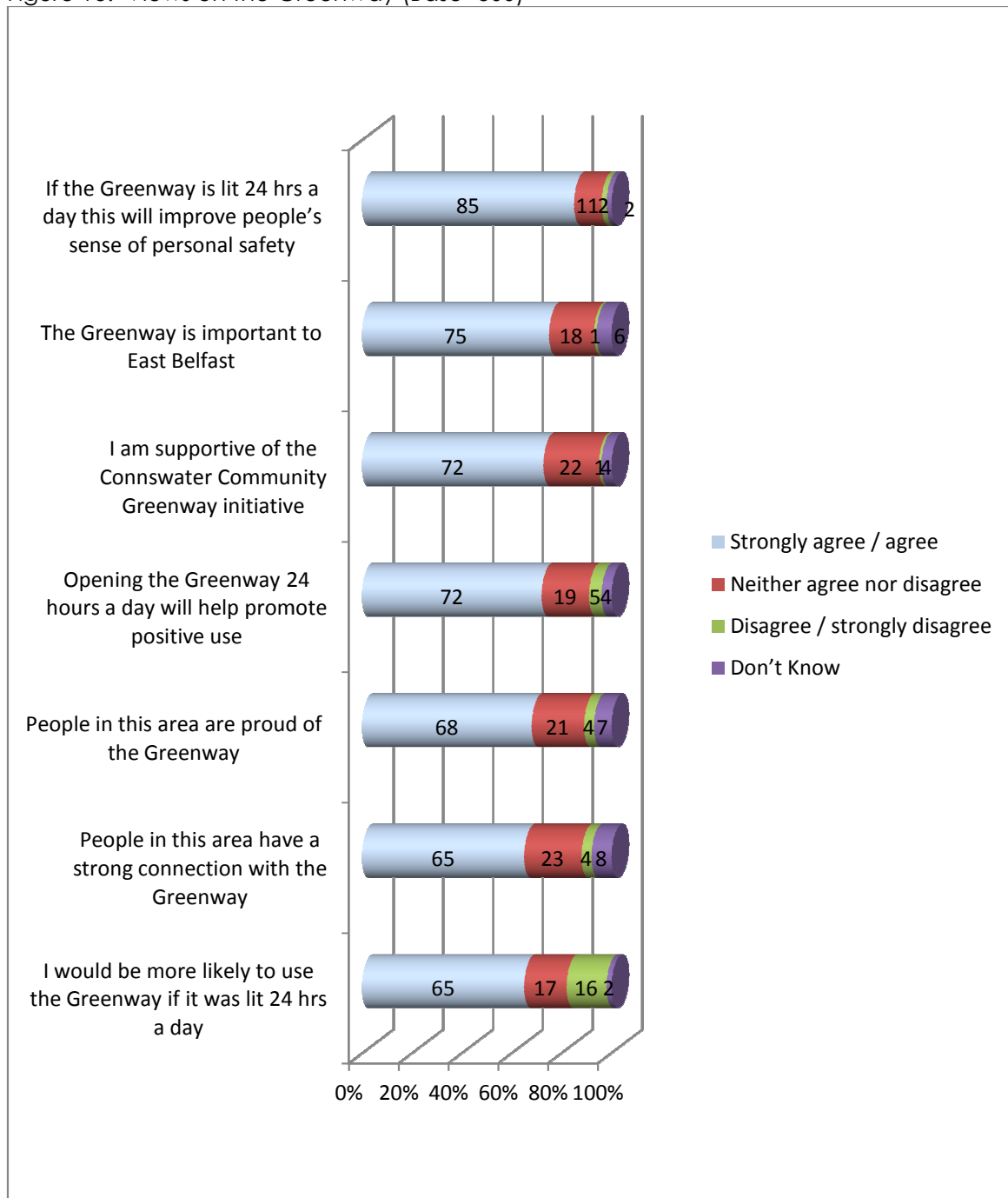
3.5 Views on the Greenway

3.5.1 Resident Attitudes (Resident Survey)

Respondents were presented with a number of statements and asked if they agreed or disagreed with each.

Overall, the highest level of agreement (85%) was recorded for the statement *'If the Greenway is lit 24 hrs a day this will improve people's sense of personal safety'*, whereas the lowest level of agreement (65%) was recorded for the following statements: *'I would be more likely to use the Greenway if it was lit 24 hrs a day'* and *'people in this area have a strong connection with the Greenway'*.

Figure 13: Views on the Greenway (Base=300)



There were a number of significant differences in response:

STATEMENT: I would be more likely to use the Greenway if it was lit 24 hrs a day

- Older residents (aged 60+, 35%) were less likely to agree with this statement (16-29, 71%; 30-59, 76%, $p \leq 0.001$);
- Residents with a limiting long-term illness (32% vs. 73%, $p \leq 0.001$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 71%; medium, 77%; low, 47%, $p \leq 0.001$);
- Residents living beside or within a few streets of the Greenway (73%) were more likely to agree with this statement compared with residents living further from it (56%, $p \leq 0.01$); and,
- Current users (81%) of the Greenway were more likely to agree with this statement compared with non users (52%, $p \leq 0.001$).

STATEMENT: If the Greenway is lit 24 hrs a day this will improve people's sense of personal safety

- Residents in social classes ABC1 (91%) were more likely to agree with this statement (C2DE, 81%, $p \leq 0.05$);
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 88%; medium, 94%; low, 77%, $p \leq 0.05$);
- Residents living beside or within a few streets of the Greenway (94%) were more likely to agree with this statement compared with residents living further from it (77%, $p \leq 0.001$); and,
- Current users (93%) of the Greenway were less likely to agree with this statement compared with non users (79%, $p \leq 0.01$).

STATEMENT: Opening the Greenway 24 hours a day will help promote positive use

- Residents with a limiting long-term illness (53% vs. 76%, $p \leq 0.01$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 74%; medium, 81%; low, 61%, $p \leq 0.05$);
- Residents who are economically active (72% vs. 50%, $p \leq 0.05$) were more likely to agree with this statement;
- Residents living beside or within a few streets of the Greenway (77%) were more likely to agree with this statement compared with residents living further from it (68%, $p \leq 0.05$); and,

- Current users (84%) of the Greenway were less likely to agree with this statement compared with non users (62%, $p \leq 0.001$).

STATEMENT: People in this area are proud of the Greenway

- Older residents (aged 60+, 55%) were less likely to agree with this statement (16-29, 64%; 30-59, 76%, $p \leq 0.05$);
- Residents with a limiting long-term illness (51% vs. 72%, $p \leq 0.05$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 72%; medium, 80%; low, 54%, $p \leq 0.001$);
- Protestant (73%) respondents were more likely to agree with this statement compared with Catholic respondents (47%) and respondents who described their community background as 'other' (54%, $p \leq 0.01$);
- Residents living beside or within a few streets of the Greenway (73%) were more likely to agree with this statement compared with residents living further from it (62%, $p \leq 0.001$); and,
- Current users (86%) of the Greenway were less likely to agree with this statement compared with non users (53%, $p \leq 0.001$).

STATEMENT: People in this area have a strong connection with the Greenway

- Older residents (aged 60+, 53%) were less likely to agree with this statement (16-29, 61%; 30-59, 73%, $p \leq 0.01$);
- Residents with a limiting long-term illness (48% vs. 69%, $p \leq 0.01$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 69%; medium, 76%; low, 52%, $p \leq 0.01$);
- Protestant (70%) respondents were more likely to agree with this statement compared with Catholic respondents (47%) and respondents who described their community background as 'other' (50%, $p \leq 0.01$);
- Residents living beside or within a few streets of the Greenway (68%) were more likely to agree with this statement compared with residents living further from it (62%, $p \leq 0.05$); and,
- Current users (81%) of the Greenway were more likely to agree with this statement compared with non users (52%, $p \leq 0.001$).

STATEMENT: I am supportive of the Connswater Community Greenway initiative

- Older residents (aged 60+, 54%) were less likely to agree with this statement (16-29, 65%; 30-59, 84%, $p \leq 0.001$);
- Residents with a limiting long-term illness (53% vs. 77%, $p \leq 0.001$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 76%; medium, 88%; low, 55%, $p \leq 0.001$);
- Protestant (76%) respondents were more likely to agree with this statement compared with Catholic respondents (53%) and respondents who described their community background as 'other' (61%, $p \leq 0.001$);
- Residents living beside or within a few streets of the Greenway (79%) were more likely to agree with this statement compared with residents living further from it (64%, $p \leq 0.001$); and,
- Current users (87%) of the Greenway were more likely to agree with this statement compared with non users (59%, $p \leq 0.001$).

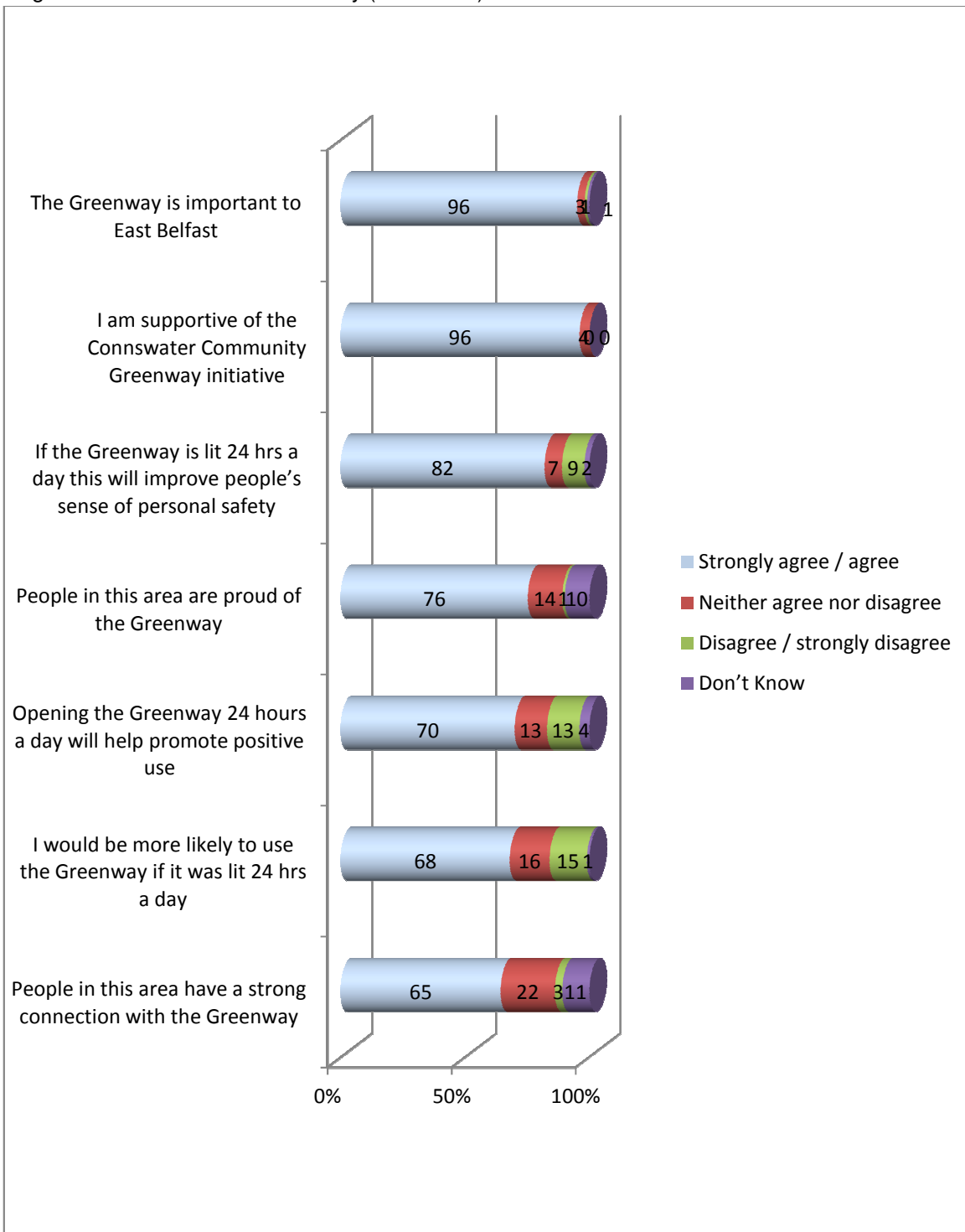
STATEMENT: The Greenway is important to East Belfast

- Older residents (aged 60+, 62%) were less likely to agree with this statement (16-29, 68%; 30-59, 86%, $p \leq 0.001$);
- Residents with a limiting long-term illness (59% vs. 80%, $p \leq 0.01$) were less likely to agree with this statement;
- Residents with a lower level of educational attainment were less likely to agree with this statement (high, 78%; medium, 88%; low, 63%, $p \leq 0.01$);
- Protestant (80%) respondents were more likely to agree with this statement compared with Catholic respondents (53%) and respondents who described their community background as 'other' (65%, $p \leq 0.001$);
- Residents living beside or within a few streets of the Greenway (81%) were more likely to agree with this statement (71%, $p \leq 0.05$); and,
- Current users (90%) of the Greenway were less likely to agree with this statement (64%, $p \leq 0.001$).

3.5.2 Stakeholder Attitudes (Online Stakeholder Survey)

Analysis of the attitudes of stakeholders to the Greenway, were found to be overwhelming positive.

Figure 14: Views on the Greenway (Base=142)

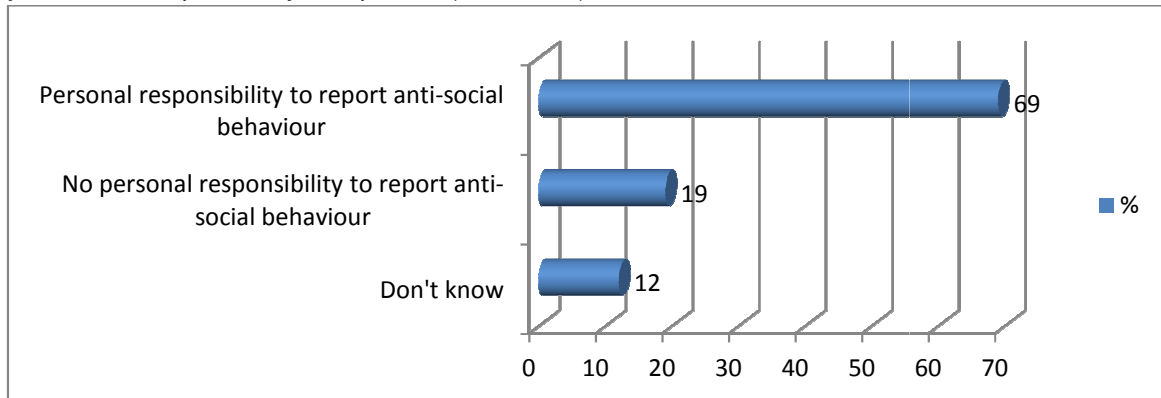


3.6 Reporting Anti-Social Behaviour

3.6.1 Residents and Personal Responsibility to Report Anti-Social Behaviour (Resident Survey)

A majority (69%) of respondents in the resident survey said that if they witnessed anti-social behaviour on any part of the Greenway they have a personal responsibility to report it, with 19% saying they don't feel they have a personal responsibility to report it and 12% answering 'don't know'.

Figure 15: If you witnessed anti-social behaviour on any part of the Greenway do you personally think you have a responsibility to report it? (Base=300)



There were a number of significant differences in response:

- Analysis by community background found that Protestant respondents were more likely (72%) to believe that they have a personal responsibility to report anti-social behaviour if they witnessed it on any part of the Greenway (Catholic, 53%; other community background, 61%, $p < 0.05$);
- Respondents with a lower level of educational attainment were less likely to believe that they have a personal responsibility to report anti-social behaviour if they witnessed it on any part of the Greenway (high, 68%; medium, 77%; low, 62%, $p < 0.05$); and,
- Residents living beside or within a few streets of the Greenway (77%) were more likely to believe that they have a personal responsibility to report anti-social behaviour if they witnessed it on any part of the Greenway (those living further away from the Greenway, 60%, $p < 0.001$).

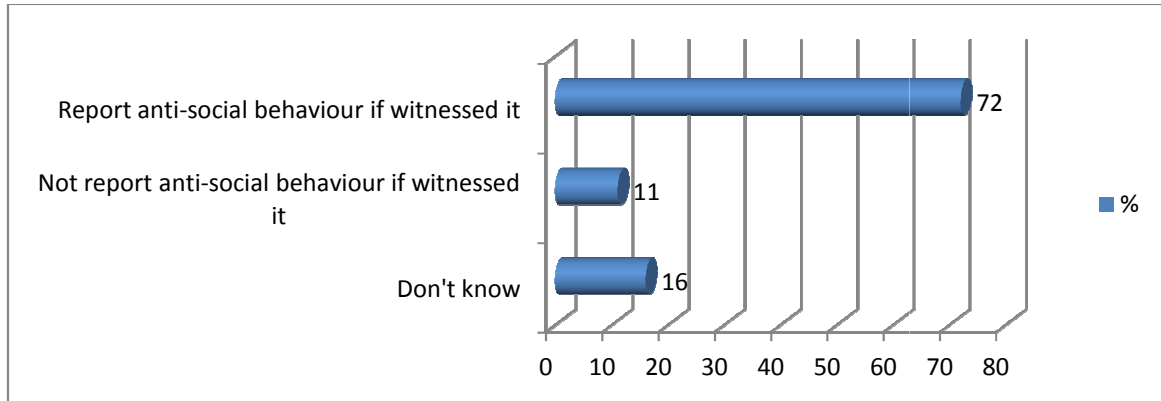
3.6.2 Stakeholders and Personal Responsibility to Report Anti-Social Behaviour (Online Stakeholder Survey)

More than eight out of ten (86%) respondents in the stakeholder survey held the view that if they witnessed anti-social behaviour they have a personal responsibility to report it.

3.6.3 Residents Reporting Anti-Social Behaviour if Witnessed it (Resident Survey)

Approximately seven out of ten (72%) residents said they would report anti-social behaviour if they witnessed it, with 11% saying they would not, and 16% answered 'don't know'.

Figure 16: Would you report anti-social behaviour if you witnessed it? (Base=300)



There were a number of significant differences in response:

- Respondents with a lower level of educational attainment were less likely to say they would report anti-social behaviour if they witnessed it (high, 76%; medium, 78%; low, 64%, $p \leq 0.01$); and,
- Residents living beside or within a few streets of the Greenway (79%) were more likely to say they would report anti-social behaviour if they witnessed it (those living further away from the Greenway, 66%, $p \leq 0.001$).

Respondents (n=31) who indicated that they would not report anti-social behaviour were asked to say why, with their reasons listed in Table 3.2.

| Reason | n |
|--|---|
| Police wouldn't do anything about it / make no difference | 8 |
| No one would do anything about it / make no difference | 8 |
| I do not feel it is my responsibility to report it? | 6 |
| Council wouldn't do anything about it / make no difference | 3 |
| Don't know who to report it to | 3 |
| Other | 3 |

3.6.4 Stakeholders Reporting Anti-Social Behaviour if Witnessed it (Online Survey)

Three out of four (75%) respondents in the stakeholder survey said they would report anti-social behaviour if they witnessed it.

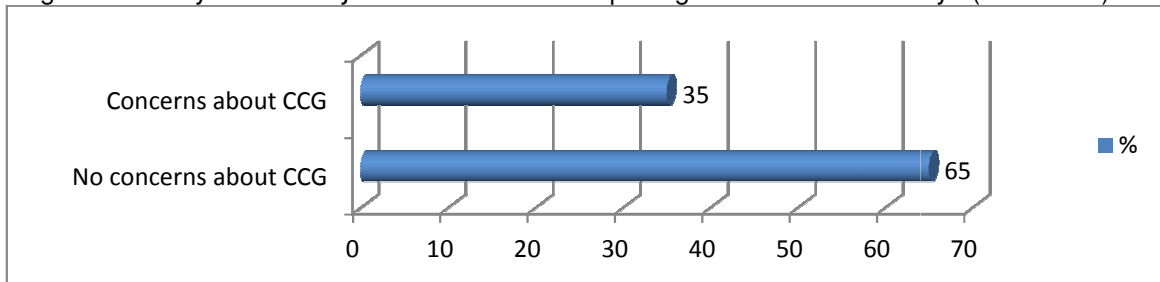
The reasons why stakeholders would not report anti-social behaviour included: 'I have reported it before, but the police officer told me there was nothing they could do about it' (n=1); 'It needs to be addressed' (n=1); 'Lack of confidence in the relevant authorities'(n=1); 'Police take too long to arrive' (n=1); 'Scared of repercussions or making situation worse' (n=1); 'wouldn't see the point the behaviours already happened so me reporting it wouldn't change what's already happened'.

3.7 Concerns about the new Connswater Community Greenway (Resident Survey)

3.7.1 Resident Concerns (Resident Survey)

Around one in three (35%) respondents in the resident survey said they have concerns about the new Connswater Community Greenway. Older respondents (aged 60+, 46%) were more likely to express concerns compared with respondents in other age groups (16-29, 23%; 30-59, 36%, $p \leq 0.05$).

Figure 17: Do you have any concerns about the opening of the new Greenway? (Base=300)



3.7.2 Stakeholder Concerns (Online Survey)

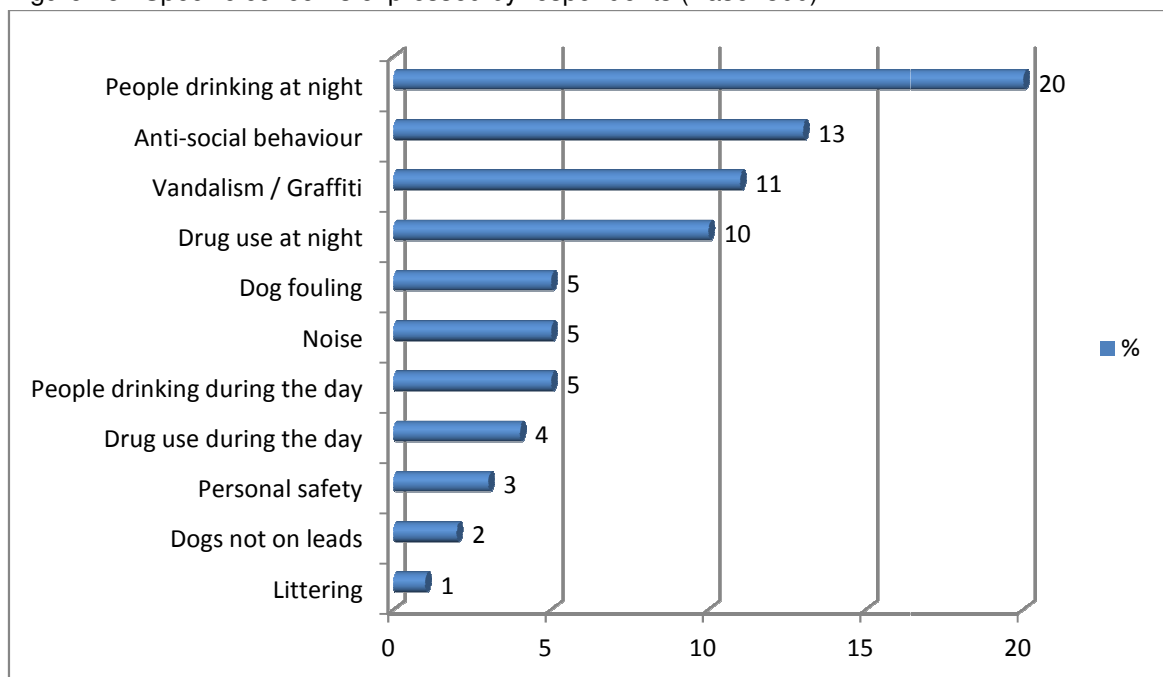
Almost half (47%) of stakeholders said they had concerns about the new Connswater Greenway.

3.7.3 Resident Specific Concerns (Resident Survey)

The most common concerns expressed by residents were people drinking at night (20%), anti-social behaviour (13%) vandalism / graffiti (11%) and drug use at night (10%).

Other concerns listed by respondents included: floods (n=1); gateway / pathway beside a respondent's house (n=1); maintaining the river (n=1); need for disabled facilities (n=1); cutting down trees (n=1); danger to cyclists and kids (n=1); more bins (n=1); and, lights (n=1).

Figure 18: Specific concerns expressed by respondents (Base=300)



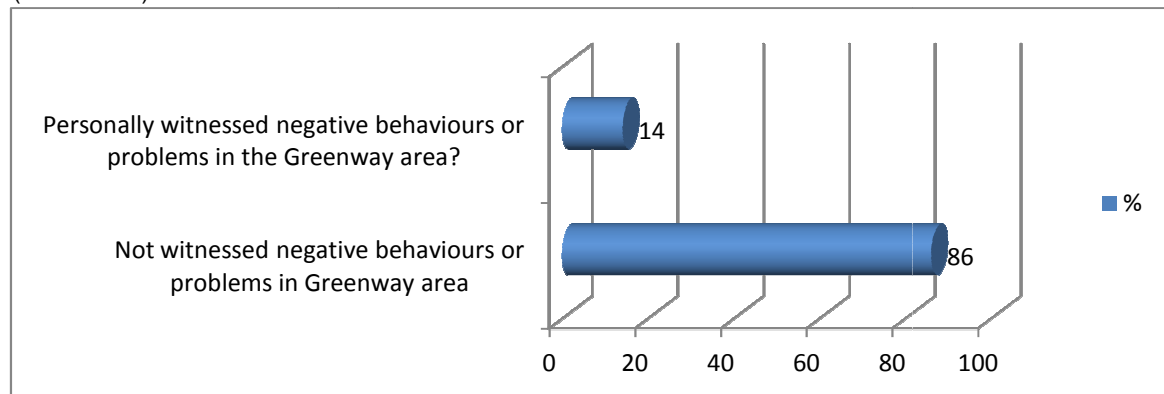
3.7.4 Stakeholder Specific Concerns (Online Stakeholder Survey)

A list of specific concerns expressed by stakeholders is presented on a verbatim basis in Table 7 in Appendix 3.

3.7.5 Residents Witnessing Negative Behaviour or Problems in the CCG Area (Resident Survey)

Overall, 14% of respondents said they had personally witnessed negative behaviours or problems in the Greenway area, with current users of the Greenway more likely to say they have witnessed negative behaviours or problems (20% vs. 9%, $p<=0.01$).

Figure 19: Have you personally witnessed any negative behaviours or problems in the Greenway area? (Base=300)



Respondents who reported witnessing negative behaviours or problems were asked to say which areas they had witnessed this, with these responses included in Table 4 Appendix 2.

The most common negative behaviours or problems witnessed by respondents included: anti-social behaviour (6%), dog fouling (5%) and people drinking at night (3%).

Table 3.3: What negative behaviours or problems have you witnessed in the Greenway area? (Base=300)

| | % |
|--------------------------------|---|
| Anti-social behaviour | 6 |
| Dog fouling | 5 |
| People drinking at night | 3 |
| People drinking during the day | 2 |
| Vandalism / Graffiti | 2 |
| Littering | 2 |
| Drug use at night | 1 |
| Noise | 1 |
| Dogs not on leads | 1 |
| Fights / violence | 1 |
| Other ³ | 2 |

³ Includes: glass (n=1); people setting cars on fire (n=1); scramblers / motorbikes (n=1); stones thrown through respondents' windows (n=1); work area not cordoned off and mess (n=1); young kids playing truant from school (n=1); and, youths drinking (n=1).

3.7.6 Stakeholders Witnessing Negative Behaviour or Problems in the CCG Area (Online Stakeholder Survey)

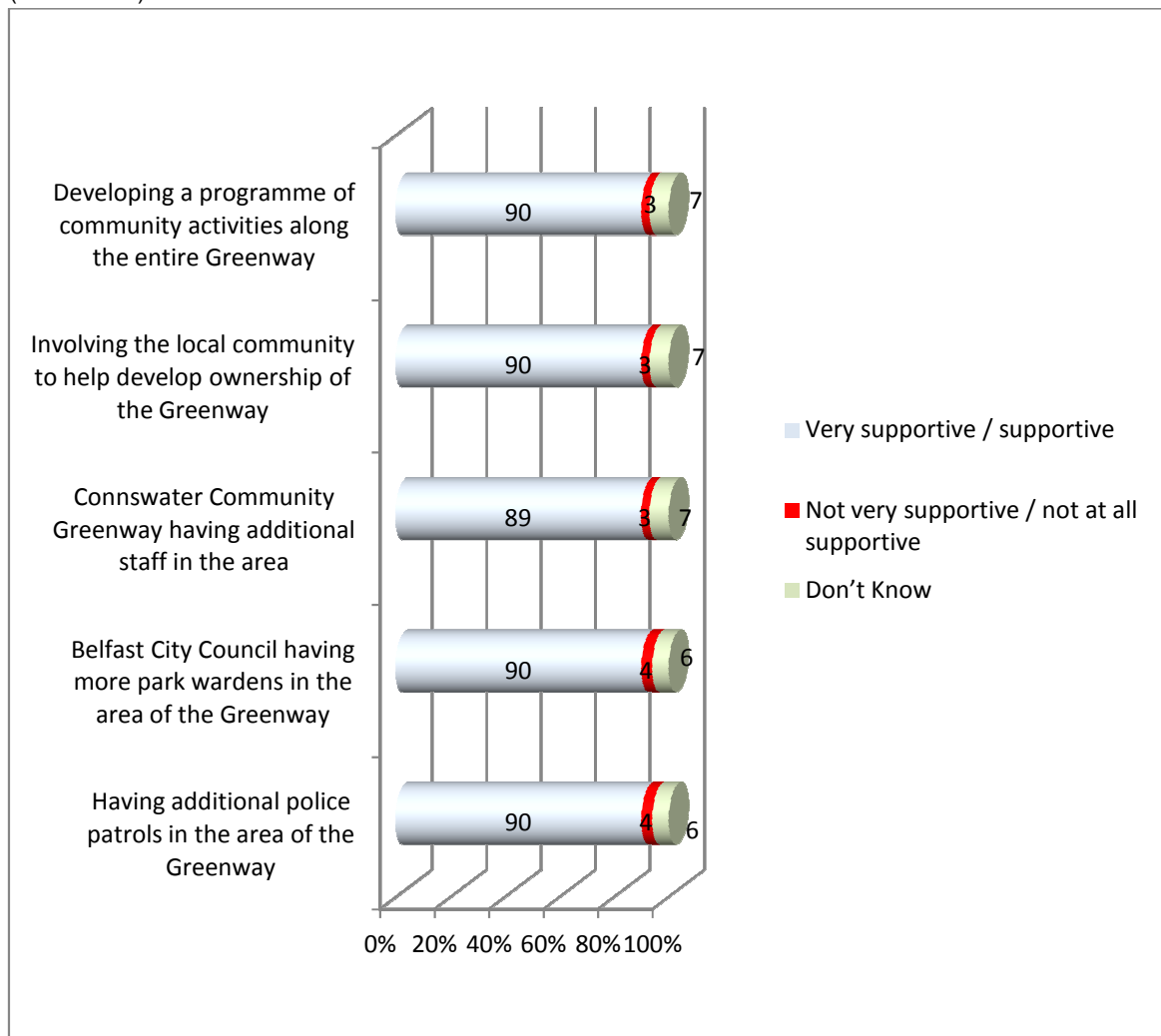
Almost three out of ten (28%) respondents in the stakeholder survey said they had witnessed negative behaviours or problems in the Greenway area. The areas that stakeholders witnessed negative behaviours or problems are listed in Table 8 in Appendix 3, with the specific negative behaviours or problems listed in Table 9 in Appendix 3.

3.8 Support for Initiatives to Support opening of the Greenway

3.8.1 Resident Support for Initiatives among Residents (Resident Survey)

The survey was an opportunity to elicit resident views for a number of proposed initiatives to help support the opening of the Greenway. Figure 20 shows that residents are overwhelmingly supportive of each of the initiatives listed.

Figure 20: Please say how supportive or unsupportive you are of each of the following initiatives. (Base=300)

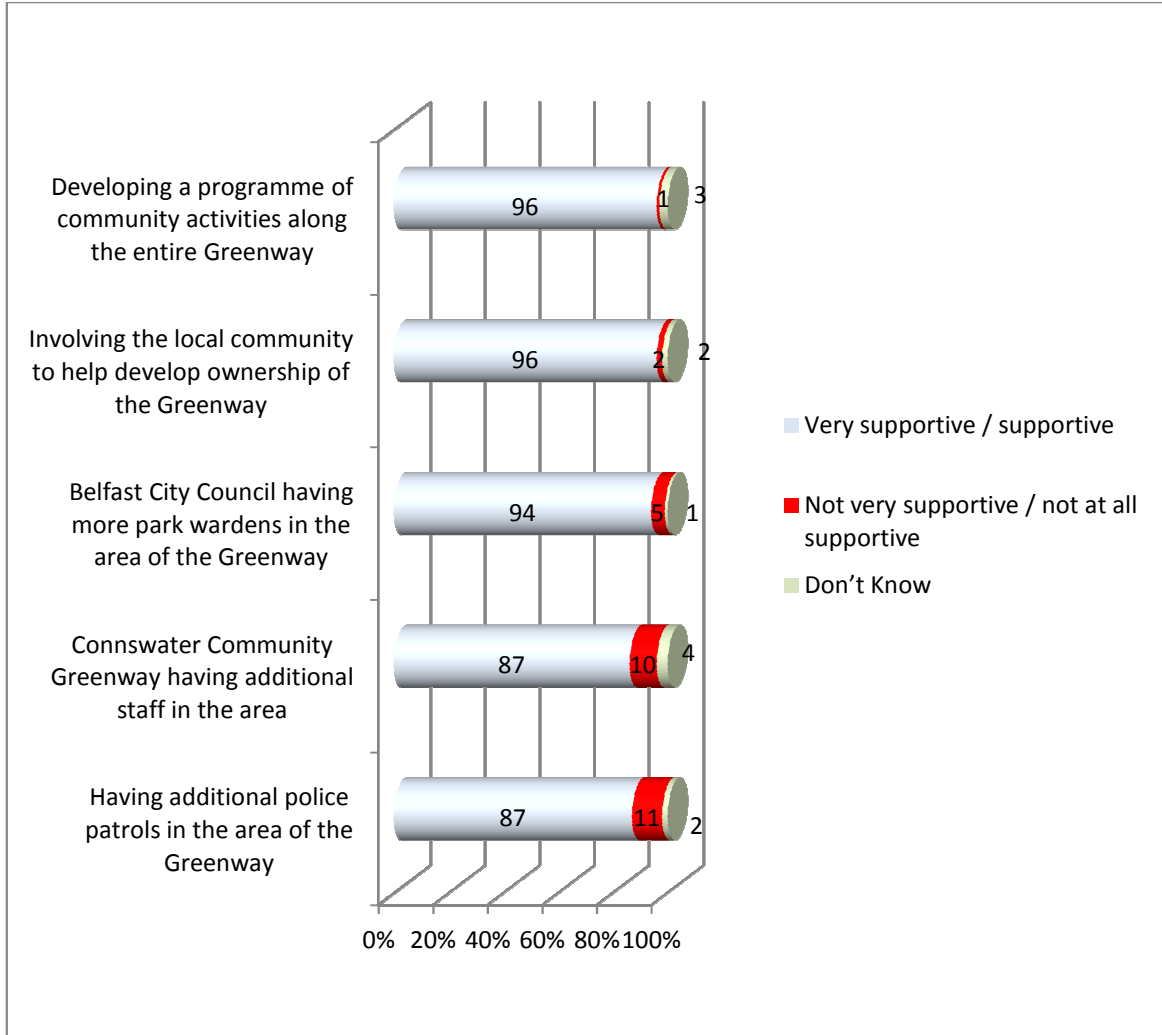


Approximately one in ten (11%) respondents suggested further initiatives they believe should be put in place before the Greenway opens and these suggestions are included in Table 5 in Appendix 2.

3.8.2 Stakeholder Support for Initiatives among Stakeholders (Online Stakeholder Survey)

The vast majority of stakeholders were found to be supportive of the initiatives proposed as part of the opening of the Greenway.

Figure 21: Please say how supportive or unsupportive you are of each of the following initiatives. (Base=142)



Approximately four out of ten (41%) stakeholders suggested further initiatives they believe should be put in place before the Greenway opens and these suggestions are included in Table 10 in Appendix 3.

3.9 Support for Proposals

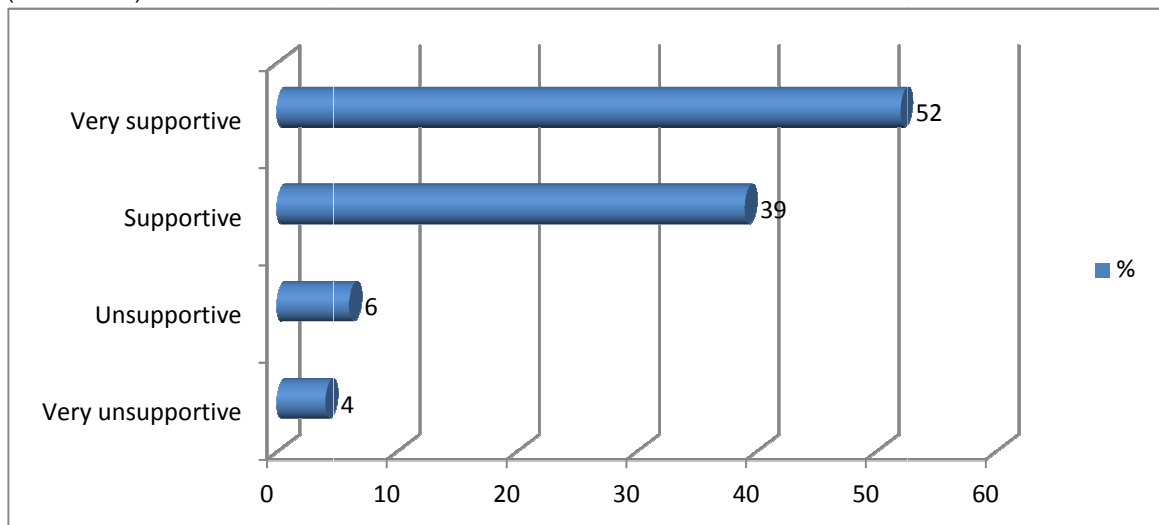
A key objective of the survey was to assess the level of support for opening the Greenway 24 hours a day and lighting the Greenway after dark.

3.9.1 Resident Support for Proposal that CCG is Open 24 Hours a Day (Resident Survey)

Approximately nine out of ten (91%) respondents in the resident survey are either 'very supportive' or 'supportive' of the Greenway being open 24 hours a day, with 10% either 'unsupportive' or 'very unsupportive'.

The level of support for opening the Greenway 24 hours a day was found to be significantly higher among current users of the Greenway (94% vs. 87%, $p \leq 0.05$).

Figure 22: How supportive or unsupportive are you of the Greenway being open 24 hours a day? (Base=300)



Respondents unsupportive (n=31) of the Greenway being open 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 6 in Appendix 2. These 31 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 26% saying they would be supportive, 39% saying they would still be unsupportive of the proposal, and 36% undecided.

3.9.2 Stakeholder Support for Proposal that CCG is Open 24 Hours a Day (Online Stakeholder Survey)

Overall 87% of stakeholders are either 'very supportive' or 'supportive' of the Greenway being open 24 hours a day, with 13% either 'unsupportive' or 'very unsupportive'.

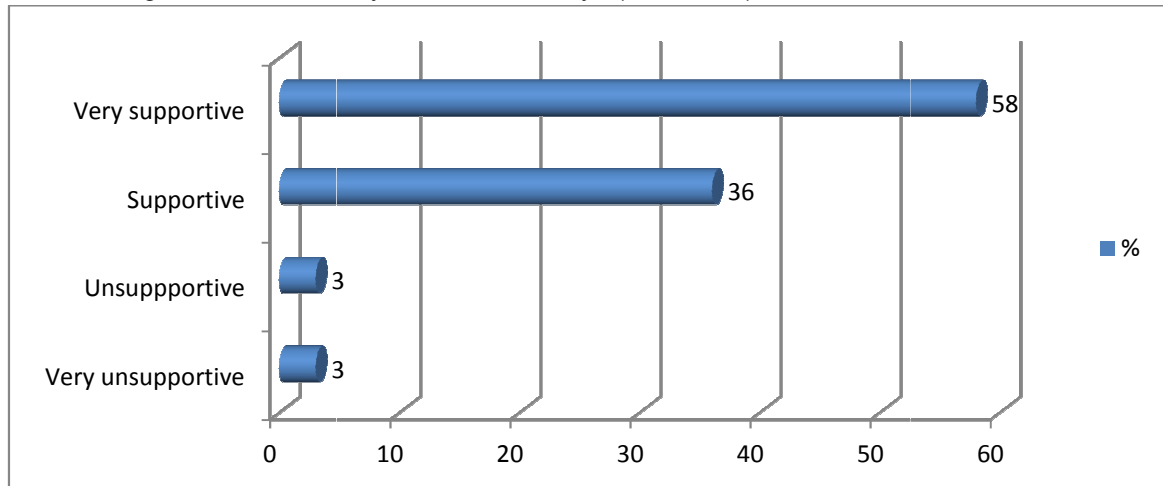
Stakeholders unsupportive (n=18) of the Greenway being open 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 11 in Appendix 3. These 18 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 28% (n=5) saying they would be supportive, 28% (n=5) saying they would still be unsupportive of the proposal, and 44% (n=8) undecided.

3.9.3 Resident Support for Having the CCG Lit 24 Hours a Day (Resident Survey)

More than nine out of ten (94%) survey respondents are supportive of the main spine and general areas of the Greenway being lit 24 hours a day, with 6% unsupportive.

Respondents living beside or a few streets from the Greenway recorded a significantly higher level of support (97%) for this proposal compared with those living further from the Greenway (90%, $p < 0.05$).

Figure 23: How supportive or unsupportive are you of this proposal to have the main spine and general areas throughout the Greenway lit 24 hours a day? (Base=300)



Respondents unsupportive (n=18) of the Greenway being lit 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 7 in Appendix 2. These 18 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 11% saying they would be supportive, 56% saying they would still be unsupportive of the proposal and 33% undecided.

3.9.4 Stakeholder Support for Having the CCG Lit 24 Hours a Day (Online Stakeholder Survey)

More than nine out of ten (94%) stakeholders are supportive of the main spine and general areas of the Greenway being lit 24 hours a day, with 6% unsupportive.

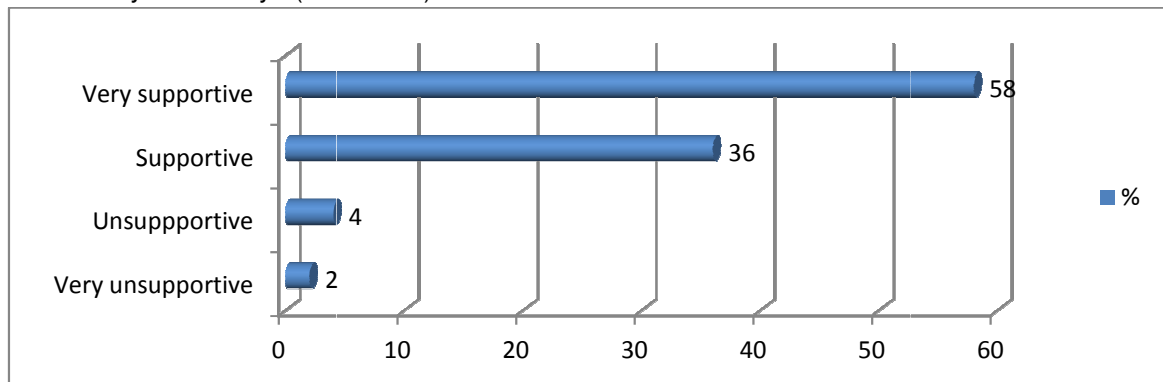
Stakeholders unsupportive (n=9) of the Greenway being lit 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 12 in Appendix 3. These 9 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 22% (n=2) saying they would be supportive, 56% (n=5) saying they would still be unsupportive of the proposal and 22% (n=2) undecided.

3.9.5 Resident Support for Having the CCG Open and Lit 24 Hours a Day (Resident Survey)

Overall 94% of respondents are supportive of the proposal for the Greenway to be open 24 hours a day with 24 hour lighting along the main spine and throughout general areas of the Greenway, with 6% unsupportive.

Respondents living beside or a few streets from the Greenway recorded a significantly higher level of support (96%) for this proposal compared with those living further from the Greenway (90%, $p < 0.05$).

Figure 24: How supportive or unsupportive are you of the proposal for the Greenway to be open 24 hours a day with 24 hour lighting along the main spine and throughout general areas of the Connswater Community Greenway? (Base=300)



Respondents unsupportive of the Greenway being open 24 hours and lit 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 8 in Appendix 2. These 20 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 68% saying they would not be supportive and 32% undecided.

3.9.6 Stakeholder Support for Having the CCG Open and Lit 24 Hours a Day (Online Stakeholder Survey)

Overall 88% of stakeholders are supportive of the proposal for the Greenway to be open 24 hours a day with 24 hour lighting along the main spine and throughout general areas of the Greenway, with 12% unsupportive.

Stakeholders unsupportive ($n=17$) of the Greenway being open 24 hours and lit 24 hours a day were given the opportunity to list their concerns around this proposal, and these are presented in Table 13 in Appendix 2. These 17 respondents were also asked if their concerns were addressed would they be supportive of the proposal, with 18% ($n=3$) saying they would be supportive, 53% ($n=9$) unsupportive and 29% ($n=5$) undecided.

3.10 Further Comments

At the end of the interview respondents were given an opportunity to make final comments on the Greenway. Additional comments made by residents are included in Table 9 in Appendix 2 with additional comments made by stakeholders in the online survey listed in Table 14 in Appendix 3.

Section 4: Qualitative Research

4.1 Introduction

As set out above it was agreed that meetings would be sought with individuals representing a range of interests. The consultation meetings were undertaken as semi structured discussions focussing upon the key issues of:

- Access,
- Lighting,
- Anti Social Behaviour,
- Health and Safety and
- Environment.

Consultees were encouraged to identify any perceived issues and perhaps more importantly options or solutions.

4.2 The Consultation Engagement Framework

In undertaking the consultation process it should be noted that the backdrop to the conversations was the comprehensive engagement framework established by the CCG engagement working group, and delivered by the Engagement Manager. In the context this meant that the issues raised had been well publicised and discussed in advance and therefore were not new.

It should also be noted that the consultation was being undertaken at a time of considerable public interest and a positive public perception of the project coinciding with the opening of the new Sam Thompson Bridge.

The following provides a summary of the findings summarised as key issues and proposed solutions.

4.3 Key Issues and Proposed Solutions

The following provides a summary of the findings summarised as key issues and proposed solutions.

| Issue | Comments | Possible Response/Solutions |
|-----------------|--|--|
| Lighting | <ul style="list-style-type: none"> • Generally positive response to lighting dusk to dawn • Questions re intrusion into neighbouring houses • Concern re bats, light pollution? • Lighting will assist with combating potential ASB • Lighting around Avoneil park area needs to be improved | <ul style="list-style-type: none"> • Lighting design has ensured intrusion will be very limited ,low light diffusion |
| A.S.B. | <ul style="list-style-type: none"> • Will greater access increase the potential of ASB in parks particularly into the Summer period? • Will the new areas have CCTV in place? • Need to increase a sense of engagement and ownership from young people “their park”. • Increase of diversionary activity and sports outdoor gym basketball • ASB at Flora Street? • ASB in Avoneil and Dixon Park • Concerns at bonfire time access to “lots of wood” | <ul style="list-style-type: none"> • Greater evidence of PSNI presence and fast response times • Greater need for evidence of joint enforcement re BCC and PSNI • How is the lack of CCTV going to be communicated or dealt with? • Hot spot response /mobile CCTV • Support for outreach work from organisations such as Alternatives ,Youth Providers Forum • Increased activity and events in the Parks requiring additional resources from BCC |
| Access | <ul style="list-style-type: none"> • Generally very positive response to increased opening hours • Clear links with health ,education agenda • Principles of openness and increased access welcomed • Question of whether gates can be closed in emergencies? • Specific question of closure at night time in response to perceived issues that might arise at Flora Street ,Bloomfield Parade, Beersbridge Road • Additional entry points (Clarawood , at the top of the estates near shops) | <ul style="list-style-type: none"> • Increased use of the linear park by schools, local, nurseries, and youth groups. • Increased activities in the parks and along the Linear Park • Park Run activities good example of access • Night time activities ,orienteeing • Greater use of facilities e.g. Bowling Green (Victoria Park) |

| Issue | Comments | Possible Response/Solutions |
|-------------------------------|--|---|
| Environment | <ul style="list-style-type: none"> • Cleanliness /Respect • Flood alleviation benefits has been recognised credit to CCG | <ul style="list-style-type: none"> • Walkways /parks must be kept clean, increased bins, collections ,increased toilets • Will increase the interest in the environment birds ,bats ,orienteering |
| H&S | <ul style="list-style-type: none"> • Usual warnings safety checks and equipment in place • Will there be barriers along stretches of the river, bridges • Mudflats particular areas of concern? • Public insurance in place? | <ul style="list-style-type: none"> • Responsibility lying with BCC • Water safety assessment and protocols in place |
| Other Issues /Comments | <ul style="list-style-type: none"> • Very positive response to the principle of the linear park ,welcomed • Building upon great work already done by CCG engagement manager, issues have been discussed • Very positive response to BCC work and ongoing engagement • Need for dog walkers /cyclists protocols • Are there lessons to be learned from the experience of Comber and Wallace Park in Lisburn? | <ul style="list-style-type: none"> • Will the Council continue to invest in the engagement and outreach work? • Will the Council invest in additional wardens • What is the position on CCTV? • The Council may be under pressure to continue the level of engagement ,provide resources and more outreach work • There may be a more fundamental question re the Council ability to have one point of contact and response as the issues cut across a number of Departments • Challenge of continuing a multi agency response. |

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Section 5: Summary of Key Findings and Issues

5.1 Introduction

The following section provides a summary of the key findings based upon a review of the primary and qualitative information.

5.2 Overall response to the CCG Project and the Linear Park

The overwhelming responses to the Linear Park and the issues raised were extremely positive. The Greenway is perceived as very positive development which will be an asset to the local area, East Belfast and more widely to Belfast. In those areas where the development is in evidence (specifically Orangefield and Victoria Park) the benefits are perceived in terms of the attractiveness of the area, the quality of the finish of the work, the ease of access (particularly with respect to the opening of the Sam Thompson Bridge), and environmental improvements related to flood alleviation and appreciation

5.2.1 Access

Increased and open access along the spine of the CCG is not perceived in a negative manner by those consulted. Rather it is perceived as offering positive benefits to the area, in terms of access to work, health and educational benefits.

Any concerns that were raised relate to the possibility of closing off certain “flashpoints” in situations where trouble might arise. Such concerns might reflect existing issues in specified locations such as Flora Street, Bloomfield Parade, Beersbridge Road etc (i.e. trying to ensure any difficulties might be minimised).

5.2.2 Lighting

As above the principle of lighting from dusk to dawn is not perceived in a negative manner. The perceived benefits are seen to be related to access and in contributing to reducing any concerns related to anti social behaviour.

Any concerns that were raised related to the question of the potential of lighting to intrude on householders, contribute to light pollution or being of poor quality.

5.2.3 ASB

The prospect of additional access did not raise any significant concerns re any related anti social behavioural issues. Concerns which were raised reflected current issues with regards to ASB activity in specific areas such as Avoneil Park and a fear that such activity could spill over. Equally any concerns were balanced by positive suggestions indicating how such activity might be curtailed and managed.

5.2.4 Health and Safety

Easier accesses to rivers, waterways or bridges were not perceived as posing a significant risk and did not raise significant concerns. It was assumed that normal safety checks and warning signs would be put in place with the public exercising common sense

5.2.5 Environment

Here again the overwhelming response was very positive with the Greenway perceived as offering considerable benefits in terms of improved access , appreciation of the environment from the public, users school groups and community organisations. The positive benefits were also evident in terms of the flood alleviation work associated with the Greenway.

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5.3 Scenarios, Solutions and Responsibility

Based upon the above it is possible to identify a number of possible scenarios and potential solutions as set out below:

| Issue | Scenarios | Possible Response/Solutions | Responsibility |
|-----------------|--|--|--|
| Lighting | <ul style="list-style-type: none"> • Questions re intrusion into neighbouring houses • Concern re bats, light pollution? • Lighting around specific locations e.g. Avoneil park area needs to be improved | <ul style="list-style-type: none"> • Lighting design has ensured intrusion will be very limited ,low light diffusion • Additional lighting as needed | <ul style="list-style-type: none"> • BCC |
| A.S.B. | <p>Will greater access increase the potential of ASB in parks particularly into the Summer period?</p> <ul style="list-style-type: none"> • Will the new areas have CCTV in place? • Need to increase a sense of engagement and ownership from young people “their park”. • Increase of diversionary activity and sports outdoor gym basketball • ASB at specific locations <p>Concerns at bonfire time access to “lots of wood”</p> | <ul style="list-style-type: none"> • Greater evidence of PSNI presence and fast response times • Greater need for joint enforcement re BCC and PSNI • Hot spot response /mobile CCTV • Support for outreach work from organisations such as Alternatives ,Youth Providers Forum • Increased activity and events in the Parks requiring additional resources from BCC building upon the current activity | <ul style="list-style-type: none"> • PSNI/BCC |

| Issue | Scenarios | Possible Response/Solutions | Responsibility |
|-------------------------------|--|---|----------------|
| Access | <ul style="list-style-type: none"> • Generally very positive response to increased opening hours • Clear links with health ,education agenda • Principles of openness and increased access welcomed • Question of whether gates can be closed in emergencies? <p>Specific question of closure at night time in response to perceived issues that might arise at Flora Street, Bloomfield Parade, Beersbridge Road.</p> | <ul style="list-style-type: none"> • Increased use of the linear park by schools, local, nurseries, and youth groups. • Park Run activity good example of access • Night time activities increased an promoted e.g. orienteering • Greater use of facilities e.g. Bowling Green (Victoria Park) | BCC /CCGT |
| Environment | <ul style="list-style-type: none"> • Cleanliness /Respect | Walkways /parks must be kept clean, increased bins, collections ,increased toilets | • BCC |
| H&S | <ul style="list-style-type: none"> • Usual warnings safety checks and equipment in place • Will there be barriers along stretches of the river, bridges <p>Mudflats may be a particular area of concern?</p> | <ul style="list-style-type: none"> • Responsibility lying with BCC • Water safety assessment and protocols in place | • BCC |
| Other Issues /Comments | <ul style="list-style-type: none"> • Building upon great work already done by CCG engagement manager, issues have been discussed • Very positive response to BCC work and ongoing engagement • Need for dog walkers /cyclists protocols | <ul style="list-style-type: none"> • The /CGT Council continue to invest in the engagement and outreach work? • CCTV provided as and when required? • The Council /CGCT investigate and agree on a single point of contact and response as the issues cut across a number of Departments | • BCC/CCGT |

Section 6: Conclusions

- 6.1 The Connswater Community Greenway is one of the most ambitious and significant developments in East Belfast for many years with the potential to inspire and transform the landscape and vision for all who live, work and visit the area. The delivery of the Greenway and its success to date has been based upon a partnership approach in terms of its governance, management and funding. A key element has been a commitment in principle and practice to a proactive engagement process, at every stage of development.
- 6.2 As the project reached a critical stage of development towards the end of 2013 and the beginning of 2014 it was considered valuable by the Connswater Project Board to undertake an additional independent consultation process to identify any concerns or perceptions in relation to significant aspects of the principles underpinning the linear park in relation to access, lighting and any concerns that might exist in relation to anti social behaviour, environmental concerns or increased health and safety risks .
- 6.3 In January 2014 Blueprint and Social market research were commissioned to undertake the assignment based upon an agreed methodology. Building upon the considerable engagement work undertaken to date, this focussed upon three strands, firstly consultation with local stakeholders (community, voluntary , statutory and local government), secondly a household survey of 300 hundred residents and thirdly an online survey with stakeholders.
- 6.4 Based upon the work to date and the analysis of the qualitative and quantitative research the following conclusions can be offered.
- 6.4.1 The Greenway as a concept and as it develops on the ground is overwhelmingly welcomed by respondents including consultees, residents and stakeholders. 75% of residents believe that the CCG is important to East Belfast, with 96% of stakeholders sharing this view.
- 6.4.2 There is a very high level of awareness and perception of the actual and anticipated benefits to the local area and East Belfast. This relates to the quality of life, improved access and amenities for families, improved access across the area and links to the City and access to work and employment opportunities. 72% of residents identified improving the quality of life for people in the community as a major benefit of the Greenway, with the same number identifying the following as major benefits: improving the environment in the local area; and, using the Greenway for walking.
- 6.4.3 The benefits of the engagement work already undertaken are reflected in the high level of awareness and in a desire for those consulted to continue to be informed and engaged. 68% of residents said they are 'very interested' or 'interested' in the CCG, with this rising to 97% for stakeholders.

6.4.4 Principles

There was overwhelming support for the key principles of access and lighting. Both the resident (94%) and stakeholder (88%) surveys recorded overwhelming support for the proposal to have the Greenway open 24 hours a day with 24 hour lighting along the main spine and throughout general areas of the Greenway.

6.4.5 Access

There was very positive response to the issue of increased access opening up the linear park. Approximately nine out of ten (91%) respondents in the resident survey are either 'very supportive' or 'supportive' of the Greenway being open 24 hours a day, with 10% either 'unsupportive' or 'very unsupportive'. Overall 87% of stakeholders are either 'very supportive' or 'supportive' of the Greenway being open 24 hours a day. 75% of residents believe that opening the Greenway 24 hours a day will help promote positive use (70% of stakeholders shared this view).

6.4.6 Lighting

Providing lighting from dusk to dawn again received a very positive response from those consulted. It was seen as a cornerstone of increased access and contributing to a greater sense of personal safety and security. More than nine out of ten (94%) survey respondents are supportive of the main spine and general areas of the Greenway being lit 24 hours a day, with 6% unsupportive. Respondents living beside or a few streets from the Greenway recorded a significantly higher level of support (97%) for this proposal compared with those living further from the Greenway. More than nine out of ten (94%) stakeholders are supportive of the main spine and general areas of the Greenway being lit from dusk to dawn. 85% of residents believe that if the Greenway is lit 24 hours a day that this will improve people's sense of personal safety (82% of stakeholders shared this view).

6.4.7 ASB

This was identified as a potential area of concern. Not specifically linked to the Greenway or additional access rather to existing concerns with activities in specific locations which give rise to concerns. Again additional lighting, improved access and mitigating actions by PSNI and Council were identified as offering potential solutions.

6.4.8 Environmental Concerns

The Greenway is perceived as offering positive benefits to the local environment and as an opportunity to improve access to and awareness of the local environment within Parks. Related to this the Greenway is perceived as offering a great resource to be exploited by local schools, clubs and societies.

6.4.9 Health and Safety Concerns

The Greenway, offering additional access to lakes or rivers, is not perceived as being a major source of concern. These were not considered a major concern rather there was a view that the normal health and safety checks would be put in place prior to and following the development phase.

6.5 Responses and Positive Action

One of the key areas of interest during the consultation was to identify responses or possible solutions to the issues identified. During the consultation and surveys a number of very positive proposals were made which have been summarised below. Significantly many of the suggestions are very practical, relatively low cost and easily implemented.

Local Ownership and Engagement

This may be seen as a key element in seeing the Connswater adopted by the community and visitors. This may be achieved through a variety of approaches including:

- A Programme of activities /outdoor events , summer and winter including Arts events
- Get together with local mums and tots groups and encourage a Buggy Push, or Buggy fitness classes
- Disabled facilities and fishing
- Establishing a "Friends" Group
- Establishing cafes /ice cream parlours
- Sculpture Park, bird watching
- Better use of Victoria Park Lake
- Additional CCG staff

Safety

- Additional Park wardens and police patrols
- Patrols by Dog Wardens
- Pedestrian crossings at all road junctions i.e. at Sandown road
- Contact numbers readily available and manned
- CCTV mobile units to monitor persistent dog fouling and antisocial gathering areas
- Safe cycling and road safety workshops for kids, teens and even adults.

Hygiene factors

- Seating and benches picnic areas
- Cleanliness and maintenance bins, toilets
- Water taps
- Dog fouling needs to be addressed
- Managing the litter problem

Education

- Linking in with schools, clubs, societies, voluntary groups

Access

- Maps /directional signs
- Linking into to other areas cycling areas e.g., the lagan
- Extensive bicycle parking facilities on the shopping areas bounding the Greenway.

- 6.6 The consultation process identified a very high and positive response to the Greenway and highlighted possible solutions to areas that may have given rise to concerns. This in part reflects the on going and high quality level of engagement being carried out by CCG and Council staff. Continuing and building upon this level of engagement will be a challenge to the CCG trust and Council going forward.
- 6.7 The positive response to the issues of additional lighting, and increased access is a strong indicator of support. Equally positive and helpful are the range of solutions and practical ideas which, if implemented, will help the Connswater bed in and be accepted as an asset to the area and East Belfast and the wider City .

Appendices

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Appendix 1 (Survey Questionnaire)

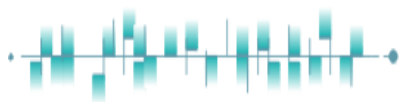
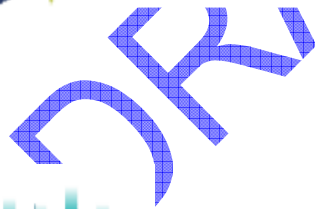
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| | | | |
|-----------------|--|--|--|
| Office Use Only | | | |
|-----------------|--|--|--|

HOUSEHOLD SURVEY



connswater community
greenway



Blueprint Development Consultancy



PREAMBLE:

My name is [] from Social Market Research and I am conducting a survey on behalf of Connswater Community Greenway/East Belfast Flood Alleviation Scheme. The project has been developed by the East Belfast Partnership and is funded by Big Lottery Fund, Belfast City Council, the Department for Social Development and Department of Agriculture and Rural Development's Rivers Agency.

The project partnership is committed to engaging and consulting with the local community on all aspects of the Connswater Community Greenway. Connswater Community Greenway has engaged Blueprint Consulting and Social Market Research to conduct a household survey.

Are you happy to take part in a short survey? The survey is anonymous and confidential and will help ensure that the voice of the local community is considered when making decisions about different aspects of the Connswater Community Greenway. The interview will take approximately 10 minutes to complete.

Are you happy to take part in this short survey?

| | |
|-----|--|
| Yes | → Go to Section A |
| No | → Close interview and thank respondent |

| | |
|--------------------------|--|
| Date of Interview | |
| Time of Interview | |

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SECTION A: Awareness of the Greenway

- A1. The Connswater Community Greenway / East Belfast Flood Alleviation Scheme is a 9km linear park through East Belfast. It follows the course of the Connswater, Knock and Loop Rivers, connecting open and green spaces and revitalising the neglected Connswater River system.
INTERVIEWER TO SHOW MAP OF THE GREENWAY

Before today, had you heard of the Connswater Community Greenway?

CODE ONE ONLY

| | | |
|-----|---|------------|
| Yes | 1 | ➔ Go to A2 |
| No | 2 | ➔ Go to A3 |

- A2. And how did you hear of the Connswater Community Greenway? **DO NOT PROMPT: CODE ALL MENTIONED**

| | |
|--|----|
| Leaflet | 1 |
| Newspaper | 2 |
| Connswater Community Greenway Website | 3 |
| Attended a Connswater Community Greenway event | 4 |
| Local talk | 5 |
| Social Media | 6 |
| Word of Mouth | 7 |
| Posters | 8 |
| Radio | 9 |
| TV | 10 |
| Email | 11 |
| Other (please specify) | 12 |

- A3. And how well informed do you feel you are about the Connswater Community Greenway?
CODE ONE ONLY: SHOWCARD A

| | | | |
|--------------------|---------------|------------------------|--------------------------|
| Very well informed | Well informed | Not very well informed | Not at all well informed |
| 1 | 2 | 3 | 4 |

- A4. Would you like to be kept informed about future developments relating to the Connswater Community Greenway? **CODE ONE ONLY**

| | | |
|-----|---|------------|
| Yes | 1 | ➔ Go to A5 |
| No | 2 | ➔ Go to A7 |

- A5. Moving forward, what is the best method for keeping you informed about the Connswater Community Greenway? **DO NOT PROMPT: CODE ALL MENTIONED:**

| | |
|---|----|
| Leaflet | 1 |
| Newspaper | 2 |
| Connswater Community Greenway Website | 3 |
| Attending a Connswater Community Greenway event | 4 |
| Social Media | 5 |
| Word of Mouth | 6 |
| Posters | 7 |
| Radio | 8 |
| TV | 9 |
| Email | 10 |
| Other (please specify) | 11 |

A6. What is the **single most important** thing that you would like to be kept informed about?

A7. How would you rate your level of interest in the Connswater Community Greenway?

CODE ONE ONLY: SHOWCARD B

| | |
|-----------------------|---|
| Very interested | 1 |
| Interested | 2 |
| Not very interested | 3 |
| Not at all interested | 4 |

Section B: Awareness of the Positive Benefits of the Greenway

B1. In developing the Connswater Community Greenway it was anticipated that there would be a range of benefits for the local community. Thinking about each of the following uses of the Greenway, please say if you see each as a benefit, or not, to the local community.

CODE FOR EACH: SHOWCARD C

| | Major benefit | Minor benefit | No benefit | Don't Know |
|--|---------------|---------------|------------|------------|
| ...using the Greenway to get to work | 1 | 2 | 3 | 4 |
| ...for walking | 1 | 2 | 3 | 4 |
| ...for cycling | 1 | 2 | 3 | 4 |
| ...holding events and activities | 1 | 2 | 3 | 4 |
| ...an area for families | 1 | 2 | 3 | 4 |
| ...a play area for children | 1 | 2 | 3 | 4 |
| ...an area for taking physical activity such as running | 1 | 2 | 3 | 4 |
| ...an area for meeting people and socialising | 1 | 2 | 3 | 4 |
| ...for people to walk their dogs | 1 | 2 | 3 | 4 |
| ...making the area safer | 1 | 2 | 3 | 4 |
| ...making outdoor activities more accessible | 1 | 2 | 3 | 4 |
| ...a resource to help improve the health of local people | 1 | 2 | 3 | 4 |
| ...a means of reducing anti-social behaviour | 1 | 2 | 3 | 4 |
| ...improving the environment in the local area | 1 | 2 | 3 | 4 |
| ...improving community safety | 1 | 2 | 3 | 4 |
| ...improving the quality of life for people in the community | 1 | 2 | 3 | 4 |
| ...connecting and linking the overall area | 1 | 2 | 3 | 4 |
| ...improving the ecology of the area, creating a wildlife corridor | 1 | 2 | 3 | 4 |

B2. Do you anticipate any other benefits of the Greenway to the local community?

CODE ONE ONLY

| | | |
|-----|---|------------|
| Yes | 1 | ➔ Go to B3 |
| No | 2 | ➔ Go to B4 |

B3. What other benefits to you anticipate?

B4. Of the benefits you mentioned, which do you see as being the **most important** to the local community? **CODE ONE ONLY**

| | |
|--|----|
| ...using it to get to work | 1 |
| ...for walking | 2 |
| ...holding events and activities | 3 |
| ...an area for families | 4 |
| ...a play area for children | 5 |
| ...an area for taking physical activity such as running | 6 |
| ...an area for meeting people and socialising | 7 |
| ...for people to walk their dogs | 8 |
| ...making the area safer | 9 |
| ...making the outdoor activities more accessible | 10 |
| ...a resource to help improve the health of local people | 11 |
| ...a means of reducing anti-social behaviour | 12 |
| ...improving the environment in the local area | 13 |
| ...improving community safety | 13 |
| ...improving the quality of people in the community | 14 |
| Other benefit (please specify) | 15 |

Section C: Using the Community Greenway

C1. Do you currently use any part of the Greenway? **INTERVIEWER TO SHOW MAP OF THE GREENWAY**

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

C2. How likely or unlikely are you to use the Greenway when it opens? **CODE ONE ONLY: SHOWCARD D**

| | | |
|---------------|---|------------|
| Very likely | 1 | → Go to C3 |
| Likely | 2 | → Go to C3 |
| Unlikely | 3 | → Go to C4 |
| Very unlikely | 4 | → Go to C4 |
| Don't Know | 5 | → Go to C5 |

C3. What are you likely to use the Greenway for?

C4. Why are you unlikely to use the Greenway when it opens?

- C5. Please say if you agree or disagree with the following statements relating to the Greenway.
CODE FOR EACH STATEMENT: SHOWCARD E

| | Strongly agree | Agree | Neither agree nor disagree | Disagree | Strongly disagree | Don't Know |
|---|----------------|-------|----------------------------|----------|-------------------|------------|
| I would be more likely to use the Greenway if it was lit 24 hrs a day | 1 | 2 | 3 | 4 | 5 | 6 |
| If the Greenway is lit 24 hrs a day this will improve people's sense of personal safety | 1 | 2 | 3 | 4 | 5 | 6 |
| Opening the Greenway 24 hours a day will help promote positive use | 1 | 2 | 3 | 4 | 5 | 6 |
| People in this area are proud of the Greenway | 1 | 2 | 3 | 4 | 5 | 6 |
| People in this area have a strong connection with the Greenway | 1 | 2 | 3 | 4 | 5 | 6 |
| I am supportive of the Connswater Community Greenway initiative | 1 | 2 | 3 | 4 | 5 | 6 |
| The Greenway is important to East Belfast | 1 | 2 | 3 | 4 | 5 | 6 |

- C6. If you witnessed anti-social behaviour on any part of the Greenway do you personally think you have a responsibility to report it? **CODE ONE ONLY**

| | | |
|-----|----|------------|
| Yes | No | Don't Know |
| 1 | 2 | 3 |

- C7. If you witnessed an anti-social behaviour incident would you report it? **CODE ONE ONLY**

| | | |
|------------|---|------------|
| Yes | 1 | → Go to D1 |
| No | 2 | → Go to C8 |
| Don't Know | 3 | → Go to D1 |

- C8. Why would you not report anti-social behaviour if you witnessed it? **CODE ONE ONLY**
DO NOT PROMPT

| | |
|--|---|
| Police wouldn't do anything about it / make no difference | 1 |
| Council wouldn't do anything about it / make no difference | 2 |
| No one would do anything about it / make no difference | 3 |
| Don't know who to report it to | 4 |
| I do not feel it is my responsibility to report it? | 5 |
| Other (please specify) | 6 |

Section D: Access to the Community Greenway

D1. Do you have any concerns about the new Connswater Community Greenway?

CODE ONE ONLY

| | | |
|-----|---|------------|
| Yes | 1 | ➔ Go to D2 |
| No | 2 | ➔ Go to D3 |

D2. What are your concerns? **DO NOT PROMPT RESPONDENT: CODE ALL MENTIONED**

| | |
|--------------------------------|----|
| Anti-social behaviour | 1 |
| People drinking during the day | 2 |
| People drinking at night | 3 |
| Drug use at night | 4 |
| Drug use during the day | 5 |
| Noise | 6 |
| Vandalism / Graffiti | 7 |
| Dog fouling | 8 |
| Dogs not on leads | 9 |
| Littering | 10 |
| Personal safety | 11 |
| Other 1 (please specify) | 12 |
| Other 2 (please specify) | 13 |

D3. Have you personally witnessed any negative behaviours or problems in the Greenway area?

CODE ONE ONLY

| | | |
|-----|---|------------|
| Yes | 1 | ➔ Go to D4 |
| No | 2 | ➔ Go to D6 |

D4. Which area (s) have you witnessed negative behaviour or problems?

D5. What negative behaviours or problems have you witnessed in the Greenway area?

DO NOT PROMPT RESPONDENT: CODE ALL MENTIONED

| | |
|--------------------------------|----|
| Anti-social behaviour | 1 |
| People drinking during the day | 2 |
| People drinking at night | 3 |
| Drug use at night | 4 |
| Drug use during the day | 5 |
| Noise | 6 |
| Vandalism / Graffiti | 7 |
| Dog fouling | 8 |
| Dogs not on leads | 9 |
| Littering | 10 |
| Fights / violence | 11 |
| Other 1 (please specify) | 12 |
| Other 2 (please specify) | 13 |

- D6. When the first part of the Greenway opens in May 2014, a number of initiatives are proposed. Please say how supportive or unsupportive you are of each of the following initiatives.

CODE FOR EACH: SHOWCARD F

| | Very supportive | Supportive | Not very supportive | Not at all supportive | Don't Know |
|---|-----------------|------------|---------------------|-----------------------|------------|
| Having additional police patrols in the area of the Greenway | 1 | 2 | 3 | 4 | 5 |
| Belfast City Council having more park wardens in the area of the Greenway | 1 | 2 | 3 | 4 | 5 |
| Connswater Community Greenway having additional staff in the area | 1 | 2 | 3 | 4 | 5 |
| Involving the local community to help develop ownership of the Greenway | 1 | 2 | 3 | 4 | 5 |
| Developing a programme of community activities along the entire Greenway | 1 | 2 | 3 | 4 | 5 |

- D7. Is there anything else or any further initiatives that should be put in place as the Greenway opens?

CODE ONE ONLY

| | | |
|-----|---|------------|
| Yes | 1 | → Go to D8 |
| No | 2 | → Go to D9 |

- D8. What else do you feel should be put in place as the Greenway opens?

- D9. To allow everyone in the community to enjoy the benefits of the Greenway, it is proposed that it be open 24 hours a day.

How supportive or unsupportive are you of this proposal? **CODE ONE ONLY: SHOWCARD G**

| | | |
|-------------------|---|-------------|
| Very supportive | 1 | → Go to D12 |
| Supportive | 2 | → Go to D12 |
| Unsupportive | 3 | → Go to D10 |
| Very unsupportive | 4 | → Go to D10 |

- D10. Please say what your concerns are around this proposal?

- D11. If your concerns were addressed would you be supportive of the proposal that the Greenway be open 24 hours a day? **CODE ONE ONLY**

| | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |

D12. To allow everyone in the community to enjoy the benefits of the Greenway, it is proposed that the main spine and general areas throughout the Greenway be lit 24 hours a day.

Lighting is needed to promote use of the Greenway and feelings of safety and wellbeing. CCTV footage is also better if the area is lit. The area will be lit from dusk to dawn. The lighting has been designed to face away from houses and for most areas will be of the intensity of between 3 and 10 lit candles.

How supportive or unsupportive are you of this proposal? **CODE ONE ONLY: SHOWCARD H**

| | | |
|-------------------|---|-------------|
| Very supportive | 1 | ➔ Go to D15 |
| Supportive | 2 | ➔ Go to D15 |
| Unsupportive | 3 | ➔ Go to D13 |
| Very unsupportive | 4 | ➔ Go to D13 |

D13. Please say what your concerns are around this proposal?

D14. If your concerns were addressed would you be supportive of the proposal to have the Greenway lit 24 hours a day? **CODE ONE ONLY**

| | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |

D15. And how supportive or unsupportive are you of the proposal for the Greenway to be open 24 hours a day with 24 hour lighting along the main spine and throughout general areas of the Connswater Community Greenway? **CODE ONE ONLY: SHOWCARD I**

| | | |
|-------------------|---|-------------|
| Very supportive | 1 | ➔ Go to D18 |
| Supportive | 2 | ➔ Go to D18 |
| Unsupportive | 3 | ➔ Go to C16 |
| Very unsupportive | 4 | ➔ Go to C16 |

D16. Please say what your concerns are around this proposal?

D17. If your concerns were addressed would you be supportive of the proposal to have the Greenway open 24 hours a day with 24 hour lighting along the main spine and throughout general areas.

CODE ONE ONLY

| | |
|------------|---|
| Yes | 1 |
| No | 2 |
| Don't know | 3 |

D18. Do you have any other comments regarding the Greenway?

| | | |
|-----|---|-------------|
| Yes | 1 | ➔ Go to D19 |
| No | 2 | ➔ Go to E1 |

D19. Please list any final comments.

| |
|--|
| |
|--|

SECTION E: About You

E1. And how far do you live from Greenway? **CODE ONE ONLY**

| | |
|---|---|
| Right beside the Greenway / few streets | 1 |
| Quarter of a mile or less | 2 |
| Half a mile | 3 |
| About a mile | 4 |
| More than a mile | 5 |

E2. **INTERVIEWER RECORD GENDER**

| | |
|--------|---|
| Male | 1 |
| Female | 2 |

E3. Can you please tell me your age? **WRITE IN AGE**

| |
|---------------|
| |
| Refused (999) |

E4. Are your day to day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months? **CODE ONE ONLY**

| | | |
|--------------------|-----------------------|----|
| Yes, limited a lot | Yes, limited a little | No |
| 1 | 2 | 3 |

E5. Is your community background predominantly protestant or predominantly catholic? **CODE ONE ONLY**

| | | |
|------------|----------|-------|
| Protestant | Catholic | Other |
| 1 | 2 | 3 |

E6. What is your marital status? **CODE ONE ONLY**

| | |
|-------------------|---|
| Single | 1 |
| Married | 2 |
| Living as married | 3 |
| Separated | 4 |
| Divorced | 5 |
| Widowed | 6 |

E7. To which of these groups do you consider you belong? **CODE ONE ONLY: SHOWCARD J**

| | |
|-------------------|----|
| White | 1 |
| Irish Traveller | 2 |
| Black – Caribbean | 3 |
| Black – African | 4 |
| Black – Other | 5 |
| Indian | 6 |
| Pakistani | 7 |
| Bangladeshi | 8 |
| Chinese | 9 |
| Mixed Race | 10 |
| Other | 11 |

E8. Including yourself how many people are in your household aged 16 years or older? **RECORD NUMBER**

E9. How many children in your household are aged under 16? **RECORD NUMBER**

E10. What is your current education/training/employment status? **CODE ONE ONLY**

| | |
|---|----|
| Self-employed | 1 |
| Working full-time | 2 |
| Working part-time | 3 |
| Seeking work for the first time | 4 |
| Unemployed, i.e. not working but actively seeking work | 5 |
| Not actively seeking work but would like to work | 6 |
| Not working and not seeking work | 7 |
| Looking after home and family | 8 |
| Unable to work due to permanent illness or disability | 9 |
| Student (full time) | 10 |
| Student (part time) | 11 |
| On a government or other training scheme / apprenticeship | 12 |
| Retired | 13 |
| Other (please specify) | 14 |

E11. What is/was the occupation of the person with the highest income within your household?

E12. INTERVIEWER RECORD SOCIAL CLASS: **CODE ONE ONLY**

| | | | |
|----|----|----|----|
| AB | C1 | C2 | DE |
| 1 | 2 | 3 | 4 |

E13. What is your highest educational qualification? **CODE ONE ONLY**

| | |
|--|---|
| Degree Level or higher | 1 |
| BTEC (Higher), BEC (Higher), TEC (Higher), HNC,HND | 2 |
| GCE A'Level (including NVQ Level 3) | 3 |
| BTEC (National), BEC (National), TEC (National), ONC, OND | 4 |
| GCSE (including NVQ Level 2), GCE O'Level (including CSE Grade 1), Senior Certificate, BTEC (General), BEC (General) | 5 |
| CSE (Other than Grade 1) | 6 |
| Other (Please specify) | 7 |
| No formal qualification | 8 |
| Refused | 9 |

E14. What is your postcode? **[INTERVIEWER NOTE: THIS INFORMATION IS VITALLY IMPORTANT AND WHOLE POSTCODE MUST BE RECORDED]**

| | | | | | | | |
|---|---|--|--|--|--|--|--|
| B | T | | | | | | |
|---|---|--|--|--|--|--|--|

E15. As part of our quality control procedures a percentage of respondents are re-contacted by our office to ensure that the interview was conducted as instructed and according to the Market Research Code of Conduct. May I have your contact details for this purpose?

INTERVIEWER RECORD RESPONDENT NAME AND ADDRESS AND TELEPHONE NUMBER

| | |
|--|--|
| RESPONDENT NAME | |
| ADDRESS | |
| TELEPHONE NUMBER INCLUDING STD CODE | |
| EMAIL ADDRESS | |

E16. Belfast City Council may be interested in doing further research on the issues in this survey. Would you be interested in being contacted in the future to take part in further research?

CODE ONE ONLY

| | |
|-----|---|
| Yes | 1 |
| No | 2 |

THANK AND CLOSE I declare that this interview was conducted within the Market Research Society's Code of Conduct and according to instruction and that the respondent was unknown to me. I understand that all information given to me must be kept confidential.

Signed _____ Date _____

Thank you for taking part in this research which is being conducted on behalf of the Parks and Leisure Department in Belfast City Council. Should you have any queries about this research please feel free to contact Fiona Holdsworth on 028 90 320202 Ext 3432.

Appendix 2 (Resident Verbatim Comments)

DRAFT

Table 1: What is the single most important thing you would like to be kept informed about?

| | |
|--|---|
| About it in general | 1 |
| Accessibility | 1 |
| Activities | 1 |
| Activities for families | 1 |
| Activities for lads | 1 |
| Activities for retired people | 1 |
| Activities happening | 1 |
| Activities in area | 1 |
| Activities in the area | 1 |
| All of it | 1 |
| Anti social behaviour | 1 |
| Any developments | 1 |
| Any disruptions to the park | 1 |
| Any events | 1 |
| Any events coming up | 1 |
| Any updates | 1 |
| Anything | 1 |
| Anything about it | 1 |
| Anything for people my age going on | 1 |
| Anything that will effect community and environment | 1 |
| Anything to do cycling or walking | 1 |
| Bike routes | 1 |
| Closing times | 1 |
| Community | 2 |
| Community Events | 2 |
| Concerts and events | 1 |
| Cycle routes | 1 |
| Cycling racks | 1 |
| dk | 1 |
| DK | 6 |
| Don't know | 1 |
| Don't know | 1 |
| Entertainment on in the area | 1 |
| Events | 8 |
| Events and activities for pensioners | 1 |
| Events and entertainment | 1 |
| Events going on in park | 1 |
| Events happening/nights out | 1 |
| Events taking place | 1 |
| Everything | 4 |
| Everything going on | 1 |
| Everything/But don't know much about it | 1 |
| Flood defenses | 1 |
| Flooding and Play areas | 1 |
| Flooding or what actions they will be taking against future floods | 1 |
| Flooding problems | 1 |
| Future plans | 1 |
| Gate Closures | 1 |
| Getting the River cleaned | 1 |

| | |
|--|---|
| How well it is coming along | 1 |
| If and when they close | 1 |
| Its opening | 2 |
| Just a bit about what's available | 1 |
| Just about what it is /I am too disabled to use it | 1 |
| Just what is happening | 1 |
| Length of it, how expensive it is | 1 |
| Lighting | 2 |
| Lighting/events | 1 |
| Local Community activities | 1 |
| making the area safer | 1 |
| more about what's happening | 1 |
| New areas added | 1 |
| New developments | 2 |
| Not sure | 3 |
| Not sure flood defence | 1 |
| Opening times | 2 |
| Park Activities | 1 |
| Park wardens | 1 |
| Place to hangout for kids | 1 |
| Plans for area | 1 |
| Plans for development | 1 |
| Play parks/cycle routes | 1 |
| Progress and finishing final outcome | 1 |
| Progress timescale | 1 |
| River and flooding | 1 |
| Safety | 3 |
| security | 1 |
| Security of it | 1 |
| Security/events | 1 |
| Some place to go | 1 |
| The river when are they going to clean it and build a flood wall | 1 |
| The wall and gate beside our house | 1 |
| Things for kids to do | 1 |
| Things going on it | 1 |
| Time scale on work | 1 |
| Time scales | 1 |
| Upcoming event | 1 |
| Upcoming events | 2 |
| Walking the dog | 1 |
| What all it offers | 1 |
| What are they doing with it always seem to be doing something | 1 |
| What event are happening | 1 |
| What events will be at it | 1 |
| what is happening | 1 |
| What is happening at it | 1 |
| What is happening in area | 2 |
| What is it they do | 1 |
| What it can offer kids | 1 |
| What it is | 1 |

| | |
|--|---|
| What it offers | 1 |
| What it offers families | 1 |
| What it offers/opens | 1 |
| What it offers/when its open | 1 |
| What it will provide | 1 |
| What it's all about | 5 |
| What its all about/when its opened | 1 |
| What of offers | 1 |
| What opening times are | 1 |
| What they are doing | 1 |
| What will be at it | 1 |
| What will be available for kids | 1 |
| What's available | 2 |
| What's going on | 2 |
| What's going on in the community | 1 |
| What's happening | 4 |
| What's happening on the walkway and security | 1 |
| What's on offer when it opens | 1 |
| What's on offer when offered | 1 |
| When is it opening | 1 |
| When it is opening | 3 |
| When it opens | 1 |
| When it's all going to be finished | 1 |
| When its available | 1 |
| When it's going to be finished | 1 |
| When its open | 1 |
| When its opening | 1 |
| When its starting | 1 |
| When they will be finished | 1 |
| Would not want buildings built there | 1 |

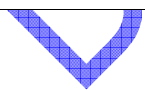


Table 2: What are you likely to use the Greenway for?

| | |
|---|---|
| A Walk | 1 |
| Activities /concerts | 1 |
| Activities for kids | 1 |
| Children's /park/walking/cycling | 1 |
| Children's area | 1 |
| cycling | 2 |
| Cycling | 4 |
| Cycling and walking | 1 |
| Cycling with the kids | 1 |
| Cycling, walking, taking kids out | 1 |
| Cycling, walking, taking the kids there | 1 |
| Cycling/walking | 2 |
| dog walking | 1 |
| Dog Walking | 6 |
| Dog walking and excess | 1 |
| Don't go out much | 1 |
| Enjoying with members of the community | 1 |
| Entertainment | 1 |
| Events | 8 |
| Events for kids | 1 |
| Events for the families | 1 |
| Events/Activities/Walkers | 1 |
| Events/days out | 1 |
| Events/walking | 2 |
| exercise | 1 |
| Exercise | 2 |
| Expense | 2 |
| Family days out | 1 |
| family events | 1 |
| For families | 1 |
| For family events | 1 |
| For short cuts | 1 |
| For the kids | 1 |
| for walking the dog | 1 |
| for walking the kids | 1 |
| For events/and families | 1 |
| Give the kids something to do | 1 |
| Go for a run | 1 |
| Go for a walk | 4 |
| Go for walks /like learning about the local | 1 |
| Go for walks with grandkids there | 1 |
| Go jogging in summer | 1 |
| Go to wait with ladies from the area | 1 |
| Have a walk around | 1 |
| Jogging | 1 |
| Kick and play around with the lads | 1 |
| Leisure | 1 |
| Not of interest to me | 1 |

| | |
|--|----|
| Playing with kids | 2 |
| Playing with my son | 1 |
| running | 2 |
| running and jogging | 1 |
| Running and walking the dogs | 1 |
| See what it is about/have been doing thing | 1 |
| Short cut or a walk | 1 |
| Short cuts | 1 |
| Short cuts/events | 1 |
| Shortcuts/getting to friends houses | 1 |
| Social activities | 1 |
| Take kids | 1 |
| Take kids to play | 1 |
| Take the kids | 1 |
| Taking kids out | 2 |
| Taking the children out | 1 |
| To get to work or walking the dog | 1 |
| To go for a walk | 2 |
| To have a look around | 1 |
| Use it as a shortcut to get to the shops | 1 |
| Use the park and walk the dog | 1 |
| Used it as a shortcut | 1 |
| Walk dog | 1 |
| Walk for exercise | 1 |
| Walk my dog | 1 |
| Walk the dog | 1 |
| Walk to the Gym | 1 |
| walking | 8 |
| Walking | 45 |
| Walking and children's play area | 1 |
| Walking and cycling | 2 |
| Walking and getting to work | 1 |
| Walking and running | 3 |
| walking dog | 1 |
| Walking dog | 1 |
| Walking dog - seating area | 1 |
| Walking dog and taking kids out | 1 |
| Walking dogs and taking grandchildren out | 1 |
| Walking for exercise | 1 |
| Walking my child | 1 |
| Walking my two dogs | 1 |
| walking the dog | 2 |
| Walking the dog | 13 |
| Walking the dog and cycling | 1 |
| Walking the dog/walking | 1 |
| walking the dogs | 1 |
| Walking the dogs/getting some fresh air | 1 |
| Walking with family | 1 |
| Walking with kids | 2 |
| Walking with kids during the day | 1 |

| | |
|--|---|
| Walking/children's park | 1 |
| walking/cycling | 1 |
| walking/exercise | 1 |
| Walking/family time | 1 |
| walking/jogging | 1 |
| Walking/playing with kids | 1 |
| Walking/running | 3 |
| walking/running/cycling | 1 |
| Walking/running/keeping fit | 1 |
| walking/socialising/meeting friends | 1 |
| walks | 1 |
| Walks | 1 |
| Walks/Events | 1 |
| Would be good for events for the community | 1 |

DRAFT

Table 3: Why are you unlikely to use the Greenway when it opens?

| | |
|--------------------------------------|----|
| areas for kids | 1 |
| Can't get around to well | 1 |
| Can't get around | 1 |
| Can't walk long distances | 1 |
| Disabled | 7 |
| dk | 1 |
| Dk | 1 |
| DK | 19 |
| Dog walking/no dog | 1 |
| Don't get out much | 1 |
| Don't go around walking much | 1 |
| Don't have a dog | 2 |
| Don't like teenagers hanging about | 1 |
| Don't walk really | 1 |
| Don't need it | 1 |
| don't walk very far | 1 |
| Events | 1 |
| Family areas | 1 |
| For running | 1 |
| Getting to work | 1 |
| Going to work | 1 |
| Going to work still at school | 1 |
| Just don't use it | 1 |
| Living far away take taxi everywhere | 1 |
| Never use parks | 1 |
| Never walk anymore | 1 |
| No call to | 1 |
| No disabled facilities | 1 |
| No dogs | 1 |
| No interest | 6 |
| No interest/use leisure centre | 1 |
| no interests | 1 |
| No kids | 1 |
| No need to | 1 |
| No reason | 1 |
| No reason to use it | 1 |
| no time | 1 |
| not able | 1 |
| Not fit enough | 1 |
| Not green and not in to the outdoors | 1 |
| Not in that area | 1 |
| Not really interested in it | 1 |
| Not something I am interested in | 1 |
| nothing | 3 |
| Nothing | 1 |
| Outdoor activities | 1 |
| Physical activities | 1 |
| play area/no kids | 1 |

| | |
|--------------------------------------|---|
| Seem to be too busy | 1 |
| Socialising | 1 |
| Too far up for me | 1 |
| Too many cyclists on walkway | 1 |
| Too old | 3 |
| Too old now but used to use it | 1 |
| Too old to use it | 1 |
| Too old/ill | 3 |
| Unwell/ill | 1 |
| Work a lot go into centre of Belfast | 1 |
| Would rather walk near where I live | 1 |

DRAFT

Table 4: Which area (s) have you witnessed negative behaviour or problems?

| | |
|--|---|
| All areas have the problems | 1 |
| antisocial behaviour | 2 |
| At Orangefield | 1 |
| Bloomfield Park | 1 |
| Bridge | 1 |
| By the bridge lots of rubbish | 1 |
| Dixon Park | 1 |
| DK | 1 |
| Dog dirt | 1 |
| dog dirt and glass | 1 |
| Dog fouling | 1 |
| Dog Fouling | 1 |
| Dog fouling a lot | 1 |
| Dog fouling on the pathways and parks | 1 |
| Dog fouling/abuse | 1 |
| Dog mess on the paths | 1 |
| Dog mess very bad | 1 |
| Drinking | 1 |
| Drinking and drug taking | 1 |
| Drinking at night | 1 |
| Drinking by kids | 1 |
| Drinking in the park | 1 |
| In the river | 1 |
| Littering in all areas | 1 |
| Mopeds using pathways | 1 |
| near leisure centre | 1 |
| Near to the path | 1 |
| No answer given | 1 |
| North Road Bridge | 1 |
| on the Connswater walk way | 1 |
| On the walk way and surroundings streets | 1 |
| Orangefield Park | 1 |
| People drinking | 1 |
| scramblers - bikes | 1 |
| The Park | 1 |
| The pathways, broken glass, rubbish and dog mess | 1 |
| Tully Garnet | 1 |
| Upper Newtownards Road | 1 |
| Vandalism | 1 |
| Walk Ways | 1 |

Table 5: What else do you feel should be put in place as the Greenway opens?

| | |
|--|---|
| Benches | 1 |
| Benches in walk way | 1 |
| Business on the greenway, such as café and craft shops | 1 |
| Children's play area, bmx track | 1 |
| Clean and maintain the river | 1 |
| Community clean up | 1 |

| | |
|---|---|
| Community projects | 1 |
| Control the plants | 1 |
| Cross community activities | 1 |
| Do not allow motor cycles in it | 1 |
| Dog wardens | 2 |
| Education programmes | 1 |
| Extra seating for older community and new play areas for local children | 1 |
| Facilities for disabled people and it needs to be looked after | 1 |
| Jobs for local people | 1 |
| Keep it clean | 1 |
| More bins | 1 |
| more cameras | 1 |
| More children's play areas | 1 |
| More information on what's happening with the Greenway | 1 |
| More seating areas/gardens for the community/greenhouses | 1 |
| Outdoor events in the summer months. BBQS for residents/music | 1 |
| Park benches | 1 |
| Park benches, picnic area and bmx track | 1 |
| Plenty of bins/public toilets | 1 |
| Pram access/maps and directions | 1 |
| Summer Seats and Picnic area | 1 |
| Wardens to patrol | 1 |
| Wold not want all night raves | 1 |

DRAFT

Table 6: Please say what your concerns are around this proposal? (Greenway open 24/7)

| | |
|---|---|
| a place for young people to drink | 1 |
| Antisocial behaviour | 1 |
| Boys using motorbikes and drinking | 1 |
| dangerous | 1 |
| DK | 3 |
| does not need to be open 24 hours | 1 |
| Don't know why it has to be open all night | 1 |
| Don't think I would use at night | 1 |
| encourage drugs at night | 1 |
| Encourage people to use it everyday | 1 |
| Fighting | 1 |
| Invite antisocial behaviour | 1 |
| It's dangerous to encourage people to use the park at night | 1 |
| Late night drink dens for teenagers | 1 |
| need seats | 1 |
| Needs to close for safety | 1 |
| Nightly patrols to prevent anti social behaviour | 1 |
| No need to be open 24 | 2 |
| No need to be open 24/7 | 2 |
| No need to open 24 hours | 1 |
| Open to antisocial behaviour | 1 |
| People drinking and dog fouling | 1 |
| People to go and drink | 1 |
| Promote anti social behaviour | 1 |
| promote young people going there at night | 1 |
| Teenagers would use it | 1 |
| won't use it | 1 |
| Would just cause trouble | 1 |

Table 7: Please say what your concerns are around this proposal? (Greenway lit 24/7)

| | |
|--|---|
| Big brother watching | 1 |
| Costs | 1 |
| Dangerous | 2 |
| DK | 1 |
| Don't like the idea of being watched 24/7 | 1 |
| Expensive to run | 1 |
| I wouldn't use it | 1 |
| It would encourage youngsters to hang about | 1 |
| Light might annoy housing in area | 1 |
| Lights may be annoying for houses | 1 |
| No need to be open | 1 |
| No need to be open 24/7 | 2 |
| No point | 1 |
| Somewhere for teenagers to hang around | 1 |
| Too dangerous to be in at dark | 1 |
| Would be concerned about 24 hour opening why would you need it opened 24 hours | 1 |

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Table 8: Please say what your concerns are around this proposal? (Greenway open and lit 24/7)

| | |
|--|---|
| 24/7 Cameras | 1 |
| Afraid if its open 24 hours promotes an | 1 |
| Anti social behaviour | 1 |
| Antisocial behaviour | 1 |
| As before would cause trouble/Assaults | 1 |
| Dangerous | 1 |
| Dangerous at night | 1 |
| DK | 3 |
| Don't know | 1 |
| Encourage anti social behaviour | 1 |
| No need | 3 |
| No need to be open at night | 1 |
| No point | 1 |
| Places to hangout and drink | 1 |
| Somewhere for teenagers to hang around | 1 |
| Would not use it don't feel safe walking | 1 |

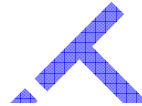


Table 9: Final Comments

| | |
|---|---|
| Dog fouling needs to be looked at | 1 |
| Feel it is a brilliant idea if used properly | 1 |
| Get a move on in Dixon Park. Dredge the river/park rangers needed | 1 |
| Great idea I am very supportive | 1 |
| Hope people will take care of it | 1 |
| It's a good thing for East Belfast | 1 |
| Looking well, lakes, bridge and walkways | 1 |
| More information | 1 |
| Needs to be lit | 1 |
| Needs to have CCTV 24 hours | 1 |
| Needs to have CCTV fitted | 1 |
| No - maybe more information | 1 |
| None | 4 |
| Sounds good | 1 |
| Sounds great | 1 |
| Where will people put the bonfires | 1 |

Appendix 3 (Stakeholder Verbatim Comments)

DRAFT

Table 1: And how did you hear of the Connswater Community Greenway?

| | |
|--|---|
| A guided visit to the proposed route given to Belfast U3A | 1 |
| A presentation set up in Connswater Shopping Centre about 10 years ago. | 1 |
| Announcement when the lottery funding was allocated(in 2009?) | 1 |
| At the time it was awarded Big Lottery funding | 1 |
| BBC News | 1 |
| Because I use it weekly it is near where I live | 1 |
| been using it for years | 1 |
| Belfast Forum web site | 1 |
| by accident online | 1 |
| can't remember | 1 |
| CCG leaflet | 1 |
| city matters | 1 |
| City matters magazine | 1 |
| Clara park tenants and residents group before it closed down | 1 |
| Contacted as I live along the route | 1 |
| EBP marketing / fliers, etc | 1 |
| Facebook | 3 |
| First in the press. | 1 |
| friend told me; then on-line | 1 |
| Friends | 1 |
| From the Council | 1 |
| From the TV | 1 |
| from TV | 1 |
| I can see part of it which already exists. Also I read details in council newspaper 'City Matters' | 1 |
| I cycle on it to work | 1 |
| I have been involved with some voluntary work. | 1 |
| I have known of CCG for a number of years as I work in East Belfast | 1 |
| I live nearby | 1 |
| I moved to East Belfast four years ago and have known about it since then, from a friend who also lives locally. | 1 |
| I run in Victoria Park so heard about it through the new bridge work. | 1 |
| I saw an advert in local community paper wanting volunteers for PARC Project | 1 |
| I was involved in it through my previous job (environmental assessment) | 1 |
| I work in bombardier so I heard about the bridge | 1 |
| in the community paper | 1 |
| Internet | 1 |
| Internet search on Victoria park | 1 |
| leaflets delivered to my home & in local newspapers | 1 |
| leaflets, work been done in the area | 1 |
| Letter. | 1 |
| live beside Orangefield park | 1 |
| Local knowledge in east Belfast | 1 |
| Local News & Comber Greenway | 1 |
| Local outreach | 1 |

| | |
|---|---|
| local paper | 1 |
| Local paper | 1 |
| Local paper/ internet | 1 |
| Local Press | 1 |
| Lottery award | 1 |
| media | 1 |
| Media | 1 |
| Media coverage | 2 |
| Media, internet, word of mouth | 1 |
| Media. | 1 |
| News | 2 |
| News reports and social media | 1 |
| newspaper reports | 1 |
| Newspapers and newsletter | 1 |
| odd of Smith, live beside it and via work | 1 |
| On the news, advertised and general use. | 1 |
| On the news, use it daily | 1 |
| Online | 1 |
| Online and from my sister who worked on an aspect of it. Also regular user of the comber greenway | 1 |
| Orangefield park | 1 |
| Paper | 1 |
| Paper, live in Sandhill Park and attended mtg Re above | 1 |
| papers | 1 |
| Parkrun | 1 |
| Posters in Orangefield park | 1 |
| press | 1 |
| press release | 1 |
| Press, when the scheme was announced | 1 |
| Press/Sustrans/ | 1 |
| promotion/press | 1 |
| publicity | 1 |
| Publicity | 1 |
| Regular user Victoria Park | 1 |
| Reside close to Orangefield Park | 1 |
| roads show at Connswater | 1 |
| Sean gave an introductory talk at Bloomfield Methodist church, outlining the changes that will take place in Orangefield Park | 1 |
| Several years ago as a volunteer with National Trust Belfast who look after Cregagh Glen | 1 |
| Signage around Sydenham | 1 |
| Signs in Victoria park | 1 |
| Skyscraper City Forums for Northern Ireland | 1 |
| Social Media | 1 |
| stakeholder | 1 |
| Television | 1 |
| the announcement of funding it | 1 |

| | |
|---|---|
| the naming of the bridge | 1 |
| Through a stand in Connswater shopping centre | 1 |
| Through ebcda | 1 |
| Through Friends of Orangefield FB page | 1 |
| Through my retirement group" Cregagh Retired Active Gentlemen" (CRAG) | 1 |
| through news items & in connection with flood alleviation in Orangefield park | 1 |
| Through publicity in community networks | 1 |
| Through Sammy Douglas who was one of the people involved from the start | 1 |
| Through the East Belfast Partnership website | 1 |
| Through the internet. I receive e mails about the progress of the greenway including the bridge. | 1 |
| Through Twitter | 1 |
| Through Work | 1 |
| Through work being done in Victoria & Orangefield parks. | 1 |
| Through work, in the news and on the web | 1 |
| TV news re new bridge | 1 |
| twitter | 1 |
| Twitter | 6 |
| Twitter and Info Day at Cregagh Library | 1 |
| twitter and local Orangefield resident. | 1 |
| Twitter I think. Maybe from the NIGreenways blog. | 1 |
| twitter. news articles. | 1 |
| Via East Belfast Partnership and other stakeholders | 1 |
| Via twitter and Facebook | 1 |
| We live very near the Greenway and it is well publicised in various local publications | 1 |
| When 'googling the bridge'. I watched its construction from my office window and this was how I found out about the project | 1 |
| word of mouth | 2 |
| Word of mouth | 1 |
| word of mouth, website, Belfast City Council | 1 |
| Work alongside the partnership | 1 |

Table 2: Moving forward, what is the best method for keeping you informed about the Connswater Community Greenway?

| | |
|---|----|
| A good website. Twitter. | 1 |
| Articles/information in local newspapers and on local media (internet/TV/radio) | 1 |
| By e mail and post. | 1 |
| By email | 1 |
| Door to door leaflets | 1 |
| e mail | 1 |
| E mail | 2 |
| E Mail | 1 |
| E mails (which I already get as I am. Stakeholder) | 1 |
| e-mail | 4 |
| e-mail please | 1 |
| email | 27 |
| Email | 17 |
| EMail | 1 |
| EMAIL | 1 |
| Email - Robin.Jelly@ntlworld.com | 1 |
| Email - weekly newsletter | 1 |
| Email / Facebook | 1 |
| email & leaflets | 1 |
| Email + Twitter | 1 |
| Email alerts, updated website and social media | 1 |
| Email and meetings | 1 |
| email bulletins | 1 |
| Email newsletter. regular twitter updates. | 1 |
| email newspapers | 1 |
| Email or public meetings | 1 |
| Email or social media | 1 |
| email or twitter | 1 |
| email updates | 1 |
| email updates, online | 1 |
| Email, Web | 1 |
| email. media profile | 1 |
| Email. Paterson.brett@googlemail.com | 1 |
| Email/newsletter | 1 |
| emails | 1 |
| Emails | 1 |
| emails and website | 1 |
| Facebook | 2 |
| Facebook | 7 |
| Facebook and emails | 1 |
| Facebook or email | 1 |
| Facebook page | 1 |
| Facebook, local posters | 1 |
| Facebook, supported by links to more informative webpages, along with notifications of stakeholder meetings | 1 |

| | |
|---|---|
| I am being informed at present by the CCG development Team and attend their meetings at various centres in east Belfast | 1 |
| I just find it very hard to get route information regarding the CCG. The stuff I've found on your website doesn't let me zoom in to get a better look and some of the information doesn't seem to match up with what I see when cycling around. | 1 |
| I usually check the CCG website for updates, and I am on their mailing list. So that is sufficient for all I need to know. | 1 |
| info in local papers | 1 |
| internet | 1 |
| km5366@hotmail.com | 1 |
| local newsletter posted or available in shops | 1 |
| Looking at website | 1 |
| Mail | 1 |
| Media especially Social Media | 1 |
| newsletters. have info available along the route of the greenway. | 1 |
| public meetings | 1 |
| Social media | 1 |
| Social media (without using unnecessary phrases likes "moving forward"). | 1 |
| Social media & web site | 1 |
| social media linking to website/blog | 1 |
| Stakeholder Forum - website - Twitter/Facebook | 1 |
| TV news | 1 |
| TV news, twitter | 1 |
| twitter | 2 |
| Twitter | 3 |
| twitter or Facebook | 1 |
| via community paper | 1 |
| Via online newsletters and updates to the CCG website | 1 |
| wdive@hotmail.co.uk | 1 |
| web site. also City Matters | 1 |
| Website updates | 1 |

Table 3: What is the single most important thing that you would like to be kept informed about?

| | |
|--|---|
| accessibly, when is it open, is it always open. this is my immediate requirement but there are other issues that concern me. | 1 |
| activities | 1 |
| All of it | 2 |
| allotments (or lack of even though they were announced) | 1 |
| Any activities organized around the Greenway | 1 |
| Anything affecting the Ormonde Crescent area. | 1 |
| artistic developments | 1 |
| As each element is completed. | 1 |
| At this time it would be progress of the scheme - on completion I would like to be kept informed about its usage | 1 |
| C.S. Lewis square | 1 |
| Changes and improvements | 1 |
| changes to Dixon and Orangefield park | 1 |

| | |
|---|---|
| Civil engineering progress | 1 |
| completion and programmes attached to end achievement | 1 |
| Completion dates | 1 |
| Completion dates for the phases of development and any opening events | 1 |
| Completion of sections of route | 1 |
| Completion of walkable sections | 1 |
| Construction plans and progress | 1 |
| CS Lewis Square | 1 |
| Cycle paths with safe access to city centre | 1 |
| Cycle provision | 1 |
| cycle routes | 1 |
| development | 1 |
| Development Progress and what is going to happen next | 1 |
| development progress, plans, events | 1 |
| developments on how clean it is and how it is being tidied up | 1 |
| dunno | 1 |
| EMail | 1 |
| events | 1 |
| Events on greenway | 1 |
| Events on the greenway | 1 |
| everything | 1 |
| General info | 1 |
| Good website - simple website. | 1 |
| how it impacts on my property | 1 |
| I would like to become healthy and try cycling into work | 1 |
| Improvements to route | 1 |
| Is it safe for pensioners to walk along the paths. I don't know the area but would like to walk it. | 1 |
| Keep me up to date on development | 1 |
| Kids activities on the greenway | 1 |
| latest improvements | 1 |
| Launch days | 1 |
| Local involvement/ownership | 1 |
| loop river | 1 |
| New bits opening, clean ups | 1 |
| New greenway developments | 1 |
| New routes opening | 1 |
| new sections opening | 1 |
| news | 2 |
| News | 1 |
| Ongoing work on time/delays | 1 |
| Opening arrangements for parks | 1 |
| Opening Dated & Progress | 1 |
| opening hours on the Sam Thompson bridge | 1 |
| opening times and access arrangements for Victoria Park and Sam Thompson bridge | 1 |
| opening times, updates, general use. | 1 |

| | |
|---|---|
| Openings, events, community involvement | 1 |
| Orangefield park | 1 |
| Orangefield park news | 1 |
| overall development | 1 |
| path improvements / new paths opening | 1 |
| Pathways | 1 |
| physical activities in the parks | 1 |
| progress | 2 |
| Progress | 2 |
| progress against the action plan | 1 |
| progress and events | 1 |
| progress and finishing of Victoria and Orangefield parks | 1 |
| progress and opening | 1 |
| Progress and when and how we might use it | 1 |
| Progress of construction | 1 |
| progress of development and outreach activities | 1 |
| Progress of finished parts of the CCG | 1 |
| Progress of greenway | 1 |
| progress of the scheme | 1 |
| Progress of the scheme. | 1 |
| progress of Victoria park | 1 |
| Progress on completion | 1 |
| progress on cycle paths | 1 |
| progress on the Loop River park | 1 |
| Progress or lack of it ! | 1 |
| Progress until completion | 1 |
| Progress with the development of the project. | 1 |
| Progress, openings | 1 |
| progressing greenway beyond confines of river, and linking to local amenities, creating a safe space for cycling | 1 |
| routes and openings | 1 |
| Running places | 1 |
| Safe cycling initiatives for commuters and families. | 1 |
| schedules, opening of parts of the route | 1 |
| stewardship of the place, now and as the greenway develops | 1 |
| That it is used and kept in good condition | 1 |
| The completion of different stages | 1 |
| the development of paths | 1 |
| the future of the birds. Events. | 1 |
| The new developments close to our home in Orby Road | 1 |
| The opening of the Orangefield Park section that opens at the Glen Road junction of the Knockbreda dual carriageway | 1 |
| The progress of the project initially and long term about events being run in and around the greenway | 1 |
| The route. Also, how I could help out if possible, since it seems it pretty much runs right past my house. | 1 |
| Time scale and events | 1 |

| | |
|--|---|
| Timeline for future Development | 1 |
| top section of knock river branch | 1 |
| Updates on cycle routes, park opening & closing times. | 1 |
| upkeep of greenway & how shrubs & trees will be kept under control-----regarding height of trees | 1 |
| use of waterway. | 1 |
| Victoria Park and in particular when will the Sam Thompson Bridge be open to suit the workers in Bombardier and the Harbour estate | 1 |
| Victoria park/ Sam Thompson bridge opening times | 1 |
| Walks | 1 |
| weekly progress | 1 |
| What sections are being constructed / have been completed | 1 |
| what's going on | 1 |
| when development/s are completed | 1 |
| when everything will be open and ready for us | 1 |
| When various stages are complete. | 1 |
| When will bridge open before 7:30? | 1 |
| when works on the different sections are taking place | 1 |
| Work schedule | 1 |

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Table 4: What other benefits to you anticipate?

| | |
|--|---|
| A possible reduction in traffic if people use the CCG for cycling/walking to work | 1 |
| a reconnection with nature and community | 1 |
| A sense of belonging due to the investment | 1 |
| Attract tourists and visitors from other areas in NI | 1 |
| Benefits to the local economy | 1 |
| Better links with Titanic Quarter industry and East Belfast | 1 |
| Brings folk together | 1 |
| Community gardens | 1 |
| Community Pride - increase in cycling - outdoor environmental activities for children | 1 |
| Continuous walk from one end to the other for walking groups | 1 |
| Encourage an interest in local area | 1 |
| encourage investment and pride in the area | 1 |
| Events and educational activities | 1 |
| exemplar of excellence for rest of UK to follow for healthy citizens. May make area more accessible for & inviting to overseas tourists. | 1 |
| fishing | 1 |
| Greater awareness of the area for non-residents | 1 |
| Hopefully there'll be an increase civic pride and it will encourage more investment in the area not only by businesses but also by local people giving their time and energy to further develop / improve the area | 1 |
| House prices may go up? | 1 |
| I live across town but would go to the area, therefore maybe increase numbers using local cafes and shops. | 1 |
| I ride the Comber Greenway two or three per week and this will be another route for me to ride. | 1 |
| I think the community has already benefited and will continue to benefit from the all the focus there has been on East Belfast in a positive way | 1 |
| I think the greenway is an excellent amenity. It gives, certainly me, a great pride in my community and makes the whole of east Belfast really accessible and increases feel of "community". | 1 |
| if I knew anything before today about the project, I could have thought of potentially other benefits | 1 |
| increase in visitors, improved reputation of the area | 1 |
| Increased community pride in a local resource. | 1 |
| integration with other areas such as the comber greenway | 1 |
| involvement as "Friends" and "Neighbours", developing passionate communities of interest as active users | 1 |
| It should bring about a greater community spirit along its length | 1 |
| It will get me out of my car! | 1 |
| Just makes the whole place (East Belfast) look and feel better - something to be proud of | 1 |
| more investment in area as a result of greenway | 1 |
| not sure yet | 1 |
| Park benches to sit on, and some areas more suited to solitude that are nevertheless safe, and some aesthetic areas with a few flowers. | 1 |
| potential attraction for day trippers | 1 |
| Pride in our community | 1 |
| pride in their area; happiness | 1 |

| | |
|--|---|
| pride of the area | 1 |
| Promoting Belfast as a cycle friendly city. | 1 |
| quicker and safer access to city centre (safe cycling path is more direct and faster than taking the bus or driving. being able to cycle to city centre by dedicated cycle path is much safer than cycling on the streets of Belfast.) | 1 |
| reconnecting communities / learning landscapes connecting people with the heritage of the city, social heritage learning about landscape sustainability, health etc / art potential / overall bio diversity and habitat creation / flood protection | 1 |
| Reduce commuting times for cyclists and dangers for commuting cyclists | 1 |
| reducing traffic in the local area as this project makes a good direct route for people to access in a safe manor to either make use of public transfer, walk or cycle for daily commutes, school or work | 1 |
| Safer off-road routes for cycling | 1 |
| sense of pride and ownership | 1 |
| Social aspects | 1 |
| Social mix, anti-ghettoisation | 1 |
| Tourism | 1 |
| tourism and pride in area | 1 |
| Use by local Schools in outside education activities, nature walks, and history lessons. | 1 |
| Visitors which will benefit local shops | 1 |
| When people feel safe cycling or walking about, small local businesses can benefit. People won't have to get into their cars to drive to a big supermarket and with safe infrastructure they'll feel free to cycle to the shops. Urban regeneration. | 1 |
| Wildlife,. Birds, Squirrels, | 1 |
| You may have alluded to it, but the linking of communities, and the inherent shortcuts for pedestrians between different areas will have significant benefits for many. Also the uplift of certain areas, having such an amenity on their doorstep. | 1 |

Table 5: What are you likely to use the Greenway for?

| | |
|--|---|
| Actives | 1 |
| As I said I use it for riding my bicycle to keep me fit - I usually a ride with people who are friends of mine | 1 |
| Commute to work by bike | 1 |
| Commuting by bicycle to work, exercising and keeping fit | 1 |
| Commuting by bike | 1 |
| Commuting by bike to avoid traffic | 1 |
| Commuting to work | 1 |
| Cycle commuting and Leisure | 1 |
| cycle to work, leisure cycling | 1 |
| Cycle to work. Only obstacle is Victoria Park opening times, I start work at 07:00 | 1 |
| cycling | 3 |
| Cycling | 4 |
| cycling & walking | 1 |
| cycling across east Belfast avoiding roads | 1 |
| Cycling and photography | 1 |
| cycling and picnics | 1 |
| cycling and walking with my child and to take exercise. | 1 |
| cycling and walking, both purely as method of transport and for exercise/recreation | 1 |
| Cycling for exercise | 1 |

| | |
|---|---|
| Cycling route | 1 |
| Cycling to city centre | 1 |
| cycling to work | 1 |
| Cycling to work | 2 |
| Cycling to work & walking my dog. | 1 |
| cycling to work and general walking with family | 1 |
| Cycling to work, running. | 1 |
| Cycling with family and on my own, getting to vi park and on into town | 1 |
| Cycling, running or walking the dog | 1 |
| Cycling, running, and walking for fun. | 1 |
| Cycling, running, walking, sightseeing and transport. | 1 |
| cycling, walking | 1 |
| Cycling, walking | 1 |
| Cycling, walking and getting to work | 1 |
| cycling, way home from work | 1 |
| Cycling/fitness | 1 |
| Cycling | 1 |
| daily commute to work and during my lunch break | 1 |
| Daily commute, leisure, walking, cycling | 1 |
| dog walking | 1 |
| Dog walking | 1 |
| exercise | 2 |
| exercise, dog walking | 1 |
| family outings | 1 |
| fishing if applicable | 1 |
| for health and fitness, walking, enjoying nature | 1 |
| for outdoor health improving activities | 1 |
| Get to work. Walk the dog. exercise on bike. | 1 |
| getting out in the fresh air - walks, running, cycling | 1 |
| getting to and from work | 1 |
| Getting to and from work and general cycling for leisure with my family | 1 |
| getting to work in Bombardier | 1 |
| getting to work, taking exercise | 1 |
| Getting to work/cycling and walking | 1 |
| Going to work/ dog walk/ cycle | 1 |
| I walk in the park every day with my dog - responsibly. | 1 |
| I would like it to have a connection with the cycle paths on the Sydenham bypass similar the comber green way | 1 |
| just walking, as a disabled person it will give me an incentive to get out and about | 1 |
| Leisure cycling with the family. | 1 |
| Leisure, probably taking my Granddaughter cycling mainly and investigating nature | 1 |
| Physical activity - walking/running/cycling | 1 |
| Plan to use Victoria Park for run before work in Bombardier, if I can get the gates open at 0700! | 1 |
| rambling, walking, cycling | 1 |
| Recreational - walking dog | 1 |

| | |
|--|---|
| Recreational walking | 1 |
| Route to work by cycling & leisure | 1 |
| Running | 1 |
| Running and cycling. | 1 |
| Running and walking | 1 |
| Running in Victoria Park | 1 |
| Running or cycling | 1 |
| Running, cycling | 1 |
| Running, Cycling and taking the kids out on their scooters. | 1 |
| Running, cycling, and walking to various areas along it. | 1 |
| Running, playing with children | 1 |
| Safer Cycle links to the area | 1 |
| Shopping | 1 |
| taking kids in park | 1 |
| To and from work, physical activities, children to the play area | 1 |
| to get to work | 1 |
| walking | 6 |
| Walking | 7 |
| WALKING | 1 |
| Walking - cycling | 1 |
| Walking ,nature photography, Fresh air away from the vehicle fumes | 1 |
| walking & exercise | 1 |
| walking and cycling | 4 |
| Walking and cycling. | 1 |
| walking and getting to work | 1 |
| walking and photography | 1 |
| walking and running | 1 |
| walking cycling | 1 |
| Walking dog | 1 |
| Walking or cycling | 2 |
| Walking or cycling to work and other exercise such as running | 1 |
| walking the dog | 1 |
| Walking the dog | 1 |
| walking with child and dog | 1 |
| Walking with my baby | 1 |
| Walking, bicycle commuting | 1 |
| walking, cycling, getting around | 1 |
| walking, cycling, other outdoor activities. | 1 |
| Walking, cycling, peace and quiet | 1 |
| walking, cycling, running | 1 |
| walking, cycling, Spending time with family | 1 |
| Walking, dog walking | 1 |
| Walking, events | 1 |
| walking, family activities | 1 |
| Walking, getting to work | 1 |
| Walking, running, activities with children | 1 |

| | |
|---------------------------------|---|
| Walking. | 1 |
| walking/ cycling | 1 |
| walking/cycling | 1 |
| Walking/exercising in the parks | 1 |
| walking/walking dog | 1 |

Table 6: Why are you unlikely to use the Greenway when it opens?

| | |
|--|---|
| Don't know much about it | 1 |
| I am afraid of cyclists as I can't move fast enough to get out of their way. | 1 |
| Live in Australia | 1 |
| Not a cyclist and wouldn't feel safe walking on my own | 1 |
| Not close to where I live | 1 |

Table 7: What are your concerns?

| | |
|--|---|
| 1) Lack of progress of most visible section of the greenway next to shopping centre / N'Ards Rd 2) Missed opportunity to integrate SuDS into design, which could help alleviate flooding in local area | 1 |
| 11th night bonfire and people wrecking area | 1 |
| access points changing and losing football facilities at Dixon | 1 |
| Accidents or incidents caused by people not being considerate to other users (walkers not moving for cyclists or cyclists going too fast) | 1 |
| Anti social activity after dark | 1 |
| Anti social behaviour | 2 |
| anti social behaviour | 1 |
| anti-social behaviour and damage caused by vandals, escape route for criminals, dumping in the river, upkeep and maintenance, lack of character | 1 |
| anti-social behaviour | 1 |
| Anti-social behaviour since the greenway is going to be right at the back of our houses in Ormonde Crescent. | 1 |
| anti-social behaviour, vandalism. | 1 |
| Anti-social behaviour. Also - I'm not sure whether lighting the greenway would cause gangs to hang-out on the greenway after dark and this would put me off using it. | 1 |
| ANTISOCIAL BEHAVIOUR | 1 |
| as a lone female may feel isolated / vulnerable | 1 |
| Being used by those who might harass others. e.g. a female running/cycling at night might feel uneasy | 1 |
| Cameras would be good | 1 |
| cost | 1 |
| Current opening time of the Sam Thompson bridge is too late - needs to be 06:45 to allow commuters / leisure activities in the morning | 1 |
| End-point connectivity to other safe routes - e.g. safe cycling links from Sam Thompson bridge through Titanic Quarter, which are currently missing. | 1 |
| gangs of young people at night, drinking and anti social behaviour etc | 1 |
| Gathering point for anti social behaviour | 1 |
| Groups of youths hanging around it - intimidating to other users | 1 |
| how it will impact on my property boundary | 1 |
| How the works at the back of our house (Ormonde Crescent) will be carried out, whether wildlife will be destroyed in the process and whether it will encourage anti-social activity in that area. | 1 |

| | |
|---|---|
| I am concerned about the lighting. areas around Connswater/Avoneil are quite enclosed and could encourage anti-social behaviour and a lack of safety. | 1 |
| I am concerned that the Sam Thompson bridge will only be open in daylight hours making it no good for getting to and from work during winter | 1 |
| I would be concerned that over the years it would fall into disrepair through lack of maintenance | 1 |
| I would like assurance that the cycle and walking paths of the greenway will link right into the city centre in the future. eg link to the lagan towpaths and dedicated cycle lanes going right into the city centre. | 1 |
| if it is a greenway that connects people to and from work needs to be open all day - shift workers in bombardier etc need to be able to get through Victoria park. Can we see links to NDC route via Tommy Patton and comber greenway in Orangefield? | 1 |
| In these austere times it may not be maintained and be left to deteriorate. And that BCC may not allow their parks to be open in the dark winter evenings (after 4pm), and thus prevent the linkages and activity after the working day. | 1 |
| It will be a great asset and it is important that any anti social behaviour is addressed quickly in order to promote the Greenway as a safe place | 1 |
| Just that it would be looked after. The Comber Greenway rangers do a great job maintaining the route, I hope for something similar for the CCG | 1 |
| Kids on Motorbikes | 1 |
| lighting at night will add to light pollution and disturb wildlife. | 1 |
| Money will be wasted if river overflows. | 1 |
| Need seating, dog mess bins and cycle lanes as cyclists do not use bells and they put walkers at risk | 1 |
| Needs to have lighting | 1 |
| No lighting, not open 24 hours | 1 |
| not used to its full potential | 1 |
| Opening time for Victoria Park needs to be at least 0700 to enable my run before work - 0730 too late for 0800 start! | 1 |
| Personal Safety | 1 |
| Potential location for late night drinking. Also fear issues of dog fouling | 1 |
| residents gardens that back on to river are still damaged from past flooding will these be levelled to benefit from the current improvements? | 1 |
| Restrictive chicane which make it hard to cycle, not being open 24hours | 1 |
| rubbish and dog mess | 1 |
| safety when walking along | 1 |
| slow rate of progress, may not get completed. | 1 |
| sustainability and maintenance longer term; that it will become a single identity resource not a shared one | 1 |
| That Belfast doesn't continue to develop Greenway space like this once the project completes. | 1 |
| That given the present condition of some of the areas it passes through that vandalism will be a problem | 1 |
| That it will be used by groups of youths for anti social behaviour, that it won't be used enough by the general population | 1 |
| the intolerance of cyclists towards pedestrians / dog walkers and vice versa. Dog mess how its regularly cleaned and educating dog owners. | 1 |
| the length of time it is taking. too many delays. | 1 |
| the opening hours of the park make it no use for getting to work in the morning | 1 |

| | |
|--|---|
| the possibility of restricted opening hours for access to S Thompson bridge and to its approach through Victoria Park | 1 |
| the project is not ambitious enough, | 1 |
| The time it's taken to finish | 1 |
| The width of the path has to be wide enough for both pedestrians and cyclist (3m +) | 1 |
| there are no litter bins for dog excrement. This should be an essential part as hundreds of people walk their dogs but have no place to put their dirt | 1 |
| There is no protection for children or other pedestrians from cyclists. | 1 |
| Underage drinking - vandalism - uncertainty re bonfire management | 1 |
| Unless it's well used by the community on a daily basis, there's a risk that it will be perceived as a hangout for unsocial elements - therefore deterring the majority | 1 |
| use for anti-social activities late at night | 1 |
| vandalism by mindless people | 1 |
| We must not wait for the big project. The last time I looked, there were shopping trolleys in the Connswater River. When I pointed this out to Belfast City Council they told me that their management of the place had not started yet. This needs fixed. | 1 |

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Table 8: Which area (s) have you witnessed negative behaviour or problems?

| | |
|---|---|
| All areas of the Greenway | 1 |
| Along the river | 1 |
| Along the river sections | 1 |
| area near Hollywood arches | 1 |
| Around Newtownards Road section | 1 |
| around North road bridge | 1 |
| Avoneil park | 1 |
| Avoniel | 1 |
| Back of the Library at Arches | 1 |
| Between Beersbridge and kings Rd | 1 |
| bonfire and associated litter and criminal damage | 1 |
| Comber greenway at Belfast end | 1 |
| Comber greenway between kings road and gully carnet | 1 |
| Comber greenway near Tullycarnet | 1 |
| Cregagh & Cregagh Glen | 1 |
| Dixon Pk playing fields and Orangefield Park | 1 |
| Dixon playing fields. | 1 |
| drinking large groups of teenagers | 1 |
| Greenville Park | 1 |
| Greenway | 1 |
| In the park | 1 |
| Kings Rd - Dundonald | 1 |
| Kings road to abbey park | 1 |
| Kings road to dundonald | 1 |
| littering and drinking in Cregagh Glen. motorbikes on nearby Comber Greenway. | 1 |
| Mersey Street area | 1 |
| Mersey Street/ Dee Street | 1 |
| North Road Bridge area | 1 |
| north road entrance | 1 |
| north road to Sandown road | 1 |
| Orangefield | 1 |
| Orangefield park | 1 |
| Orangefield Park | 2 |
| section form arches to Victoria park / hollow at Beersbridge | 1 |
| under the north road bridge | 1 |
| underage age drinking | 1 |
| Victoria park | 1 |
| Victoria Park | 1 |

Table 9: What negative behaviours or problems have you witnessed in the Greenway area?

| | |
|---|---|
| anti social behaviour | 1 |
| bandsmen drinking and smashing bottles , verbal abuse , bottles thrown etc | 1 |
| BCC employees had been instructed to separate me as a walker from people running; I was not permitted to cross the new bridge for "Health and Safety" reasons. Park Run has proved that runners and walkers are compatible. | 1 |

| | |
|---|---|
| Blockades made by children on path to obstruct bikes; water balloons thrown; dog mess | 1 |
| cyclists have no respect for walkers | 1 |
| Cyclists slip streaming walkers and most do not have bells. Youths with an air rifle shooting at anything that moved | 1 |
| Dog fouling speeding cyclists litter | 1 |
| Dog fouling, litter and dumping | 1 |
| Dog mess and graffiti | 1 |
| dog owners leaving dog mess, not cleaning up | 1 |
| dog site | 1 |
| drinking large groups of teenagers | 1 |
| Drinking, dog fouling | 1 |
| driving cars in Victoria park - problematic due to restrictive access | 1 |
| drunkenness, gang of youths attacking two young lads and a girl. | 1 |
| Dumped waste, bottles, litter and graffiti | 1 |
| Dumping, dogs off leads, dog fouling | 1 |
| glue sniffing & alcohol consumption | 1 |
| graffiti and dog refuse | 1 |
| graffiti appearing on walls, litter being thrown, damage to walkways, dog fouling | 1 |
| Groups of young people overturning the bottle banks (now resolved). Quads and trail bikes on the playing fields. | 1 |
| Groups of youths, Evidence of drinking - beer bottles | 1 |
| I witnessed a man letting his dog foul and not clearing it up. I asked him about it but he refused to do anything. There is a lot of dog mess in some places. | 1 |
| Illegal dumping | 1 |
| just groups of kids gathering - probably harmless but slightly intimidating! | 1 |
| Kids attacking cyclists | 1 |
| Kids on mini motor bikes, litter glass | 1 |
| littering and drinking in Cregagh Glen. motorbikes on nearby Comber Greenway. | 1 |
| mindless vandalism and destruction / graffiti / littering and dog fouling the norm by a minority who spoil it for everyone else | 1 |
| Mini motorbike scrambling | 1 |
| Motor bikes and quads also air rifles being used | 1 |
| People dump all sorts of rubbish in the river and along the paths | 1 |
| Police being attacked - quads cutting up pitches - young people underage drinking - breaking bottles | 1 |
| Underage drinking / broken glass / dog fouling | 1 |
| underage drinking and fires, adults camping behind houses on orby drive | 1 |
| verbal abuse from youths and attempting to push their friend in front of me when cycling | 1 |
| Walkers blocking the whole width of the path and not moving, then shouting comments about f***ing cyclists | 1 |
| Young people under the influence of alcohol being loud & obnoxious towards other park users | 1 |
| youths gathering in a threatening manner | 1 |

Table 10: What else do you feel should be put in place as the Greenway opens?

| | |
|---|---|
| a connection with local schools so they can use it for activities maybe, art, nature, storytelling, walking | 1 |
| A few map-points (even though a linear park, someone using it may want to get their bearings in regard to main roads or how far it is to where it crosses a road again). An emergency contact point or two. A few water taps (self closing and insulated) | 1 |
| A lane for bikers to use | 1 |
| a phone number to report problems. Also making sure broken glass is swept up. | 1 |
| arts events | 1 |
| Arts events | 1 |
| CCTV | 1 |
| cctv. if it can't be established on the entire route or even parts could a mobile unit like the ones mounted to light poles used by the DVLA for car licensing to monitor persistent dog fouling and antisocial gathering areas? | 1 |
| communication to householders impacted | 1 |
| disabled facilities and fishing | 1 |
| dog excrement bins are required | 1 |
| dog fouling needs to be addressed - it is important for people to have space to walk their dogs but this must be done responsibly | 1 |
| don't know yet | 1 |
| Encourage people from other areas to use the Greenway. Ensure connections to other cycle paths (Lagan tow path, Comber greenway) are well publicised. | 1 |
| Events to include total length of the CCG | 1 |
| Extensive bicycle parking facilities on the shopping areas bounding the Greenway. | 1 |
| Food/Coffee available along route. Bins also very important to prevent rubbish. | 1 |
| Gating parts of the greenway after dark | 1 |
| Get together with local mums and tots groups and encourage a Buggy Push, or Buggy fitness classes like they do in some parks. | 1 |
| Good sweeping | 1 |
| greater awareness in schools in the wider vicinity of CCG | 1 |
| Have a cycle lane | 1 |
| I think each section need to have an identity and ownership | 1 |
| I would like to hear more about family activities in places like Orangefield park. | 1 |
| identify small problems early. | 1 |
| If young people feel a part of this greenway they will maybe respect it and the people who use it. | 1 |
| Integration with the National Cycle Network | 1 |
| Inviting local school children | 1 |
| Involvement of schools in order to both popularise the path and create a sense of ownership with children/teenagers | 1 |
| Is there a "Friends" Group? Research in USA indicates that 20% of the success of a place is due to its design. 80% to its management. Management should precede design so that learning can be included. This needs to happen now, encouraging Park Run etc | 1 |
| Lighting, opening Sam Thompson before 07:30am | 1 |
| Linking it to the Lagan greenway | 1 |
| links with the other paths etc around the fringes a joined up plan for Belfast | 1 |
| local residents association | 1 |

| | |
|---|---|
| Maintenance. The 'black path' down to Victoria Park provides a direct linkage and has been well maintained. It is therefore treated well by the local community. | 1 |
| Mobile coffee shop/snack areas especially in Summer | 1 |
| More community gardens | 1 |
| more dog waste bins, fines for dogs off lead | 1 |
| More litterbins. | 1 |
| More/better signage ad route information. A way to link up the Greenway with other routes developing a safer, better cycling network. | 1 |
| multicultural events | 1 |
| Not sure if there are plans for a cafe but there's a park near a relative's house in England and it's the focal point of the community. All kids want to walk home from school through the park and get an ice cream. Parents can have a coffee and socialise | 1 |
| patrols by Dog Wardens | 1 |
| Pedestrian crossings at all road junctions i.e. at Sandown road | 1 |
| Public art - planned activities for people with mental health problems | 1 |
| Public posting of details of prosecutions and fines for anti social behaviour | 1 |
| Regular check on tidiness of Greenway. Regular cleanup. | 1 |
| Regular checks for broken glass, litter etc on the Greenway | 1 |
| River levels have risen over the past few years. Flood defences/ barriers need put in place. | 1 |
| Safe cycling and road safety workshops for kids, teens and even adults. Greenway is an excellent safe resource but if cycling onward to destination beyond greenway then kids need to know how to cycle safely on the road. | 1 |
| sculpture park, bird watching | 1 |
| Sections in residential areas should be gated and closed at dusk. | 1 |
| separate cycle and pedestrian areas and rules for cyclists - other than ringing an imperious bell. | 1 |
| shelters for picnic spots; interpretive signage; cafe stops along the route | 1 |
| Supervised bicycle school runs for school children, voluntary cleaning and maintenance, sporting activities e.g. rollerblading, | 1 |
| There needs to be better signage - hard to find it if you don't know where it is! | 1 |
| widen the initiative out to include other local parks and stay on top of the litter problem - a littered area looks uncared for and leads to antisocial behaviour- Tommy Patton is a particular state in terms of litter and unwanted UVF murals | 1 |
| Would LOVE to see better use of the lake in Victoria park - I believe there used to be boating on it. I think this could be developed to make it a bigger attraction similar to boats in Central Park, Pickie Pool etc! | 1 |

Table 11: Please say what your concerns are around this proposal? (CCG open 24/7)

| | |
|--|---|
| anti social activity late at night | 1 |
| anti social behaviour | 1 |
| Anti social behaviour | 3 |
| antisocial or at night criminal behaviour | 1 |
| Do you plan to maintain the lighting system, or, when once they are vandalised, they will not be repaired, like the lovely globe ones at the Holywood Arches and the Connswater bridge on the Albertbridge Road. | 1 |
| Good to be open early morning and late evening commuters especially during winter but then 24 hr access will attract anti social behaviour over night time | 1 |
| I do worry about anti social behaviour and can't see why the greenway needs to be open in the very late/early hours. | 1 |
| I don't see using the greenway after 9pm as a major priority as most activities are done before this. It would generate many more costs including energy costs and reduces sustainability of the initiative, | 1 |
| I'm worried about anti-social behaviour. In particular I think lighting it and then leaving it open 24hrs would be a huge mistake. | 1 |
| Mostly anti-social behaviour. | 1 |
| Personal safety implications, I believe it should close during the night. | 1 |
| risk to security of houses around park like ours | 1 |
| Safety | 1 |
| That it will attract those intent on anti-social behaviour | 1 |
| Young adults drinking and making a general nuisance of themselves | 1 |
| youths hanging around | 1 |

Table 12: Please say what your concerns are around this proposal? (CCG lit 24/7)

| | |
|---|---|
| I don't think cctv is acceptable in a park. infringement of privacy | 1 |
| I don't think this is a necessary requirement. More sustainable designs such as solar panels, cats eyes, reflective paint etc. could help to reduce energy costs. | 1 |
| I think leaving it open and lighting it is like specially creating an area for anti-social behaviour. The part behind my house anyway I feel would get abused. | 1 |
| it would be a waste of money, light it only from dusk to dawn. Plenty of daylight in the spring,summer,autumn months | 1 |
| light pollution & cost, 24 hours a day is not necessary, perhaps light it up to 10pm at night | 1 |
| light pollution; disturbing wildlife. | 1 |
| open all day will cause problems and cost too much money | 1 |
| Young people gather around the lights | 1 |

Table 13: Please say what your concerns are around this proposal? (CCG open and lit 24/7)

| | |
|---|---|
| anti social behaviour | 1 |
| Antisocial behaviour | 1 |
| As above, any lighting must be low energy and intelligent lighting controls should be installed, minimum of 20 lux equivalent | 1 |
| As previously mentioned. | 1 |
| I can't see that 24 hour lighting is necessary, would support lighting up to 10pm at night. | 1 |

| | |
|---|---|
| I do not feel it is necessary to light the greenway 24 hours a day - only required when street lighting comes on. | 1 |
| I don't want light pollution effecting my quality of life | 1 |
| Is 24-hour lighting necessary. Surely the sun will provide enough light during daylight hours. Seems like a waste of electricity to have lights running all day. Dusk to dawn is good though. | 1 |
| it would be a waste of money, light it only from dusk to dawn. Plenty of daylight in the spring,summer,autumn months | 1 |
| light levels infringing in night time on local residents lives. lights attracting antisocial or criminal behaviour | 1 |
| No need for lighting during day; waste of resource | 1 |
| relate solely around anti social behaviour and wondering why the greenway needs to be open in the very late/early hours. | 1 |
| Same as before | 1 |
| Same as before. Main areas, Victoria Park or whatever would be fine. Lighting the whole way past residential areas would not. | 1 |
| The costs of all that it would take to ensure safety at night are likely to outweigh the benefits unless there are a significant number of people who would benefit. I am also not in favour of increased light pollution | 1 |
| The lights will be vandalised and the green areas will be used for drinking parties, as they now are in summertime. | 1 |

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Table 14: Final Comments

| | |
|--|---|
| Bins should be placed at intervals to combat rubbish and dog litter. | 1 |
| Could it be extended as far as Holywood? | 1 |
| Excellent project. Important it is properly managed including local people and open 24/7 including connected parks | 1 |
| get ALL gates to Vicky park open so I can get to work | 1 |
| Great project I hope it is a great success | 1 |
| Great to see the investment, and looking forward to the 24hour opening kicking in | 1 |
| Great vision and would like to take opportunity to thank you all for your work in this area. | 1 |
| gritting and snow clearing in winter to enable main paths to be used all year | 1 |
| I think it's a great idea. Look how successful the Comber Greenway has been. More of this in Belfast please! | 1 |
| I think it's a great idea not only for the local community but the wider Belfast area in terms of commuting. thank you for asking me to do this survey and well done on getting the project to this stage. I don't hold much hope in tackling the dog mesh problem | 1 |
| I think the Greenway is an excellent amenity. It gives me great pride in my area and increases my feel of "community". | 1 |
| I think the whole team are putting in place an enduring, professional and sustainable enterprise that will benefit many and last for a very long time :-) Bravo and hats off to you all | 1 |
| I would like to see a firm programme to improve water quality and re-introduce native species of fish to the rivers | 1 |
| If the greenway is open 24 hours, I would like this to be reviewed if nuisance occurs. | 1 |
| It needs to be cleaned on a regular basis | 1 |
| It needs to be expanded further to maximise benefits. | 1 |
| IT WILL BE A GREAT ASSET TO THE CITY AS A WHOLE | 1 |
| it will be helpful to have access to the Comber Greenway 24 hours | 1 |
| It would benefit from an equally ambitious integration through convenient (i.e. not just in the Titanic quarter) road separated cycle/walking routes to the city centre | 1 |
| Light pollution is an issue, if lighting is to be used then motion sensor lighting should be used and light guards should be used so the majority of lighting hits the ground and not the skies. | 1 |
| Lighting is important during the dark winter evenings. Consider the fact that the Comber Greenway can only be used during daylight hours, or with care by cyclists with good lights. We should be encouraging physical activity during the winter months. | 1 |
| Lighting would be of benefit to greenway but does it need to be 24hr? | 1 |
| not sure yet | 1 |
| Open the landmark bridge at Victoria Park before 07:30 to enable it to be used as a route to work by foot and cycle | 1 |
| Parks must be open 24 hrs a day also, otherwise the scheme would be a complete farce | 1 |
| River needs dredged or cleaned as it is filthy and about to burst its banks at high tide. Large rat infestation needs to be dealt with. More dog waste bins need to be provided along the route. | 1 |
| Stewardship of the Greenway is vital. It should not have had to wait this long. I pointed this out some two years ago and was ignored then. I was very put off by the poor briefing that was given to BCC staff at the opening of the Sam Thompson Bridge | 1 |
| Thank you for all the hard work. Things are looking well so far. | 1 |

| | |
|--|---|
| That map on your website is really not user-friendly. You need to improve it. People like to be informed about things beforehand and if people don't know more about the greenway they won't use it. | 1 |
| The lighting should be turned down in the dead of night to save energy / money and limit disturbance to bats | 1 |
| The part through Victoria Park needs to be open 24hrs - it helps commuters and not everyone works 9 to 5. | 1 |
| the project should be for all in the community. sport needs to be part of the core in the programme. I would propose fly fishing for young people and disabled people | 1 |
| This is an excellent initiative that provides benefits through access to nature, fitness activities without dangers of traffic and congestion | 1 |
| To be a benefit to the community it needs to be maintained to a high standard, removing graffiti, regular cleaning of paths, especially dog mess and glass. | 1 |
| Would be if comber g way lit, comber greenway is open 24hours which is good | 1 |

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Appendix 4 (List of Streets included in Resident Survey)

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| |
|---------------------|
| Greenville Road |
| Kimona Street |
| Orby Gardens |
| Orby Road |
| Parkgate Drive |
| Parkgate Gardens |
| Ashdale Street |
| Bloomfield Crescent |
| Ciara Avenue |
| Gibson Park Avenue |
| Knock Link |
| Loop Gardens |
| Manderson Street |
| Orangefield Link |
| Orby Court |
| Parkgate Gardens |
| Ladas Drive |
| Grove Street East |
| Dunraven Park |
| Hyndford Street |
| Grove Street East |
| Avoniel Drive |
| Gibson Park Avenue |
| Knock Green |
| Loopland Gardens |
| Mayfair Avenue |
| Orby Park |
| Dungarvan Park |
| Dungarvan Park |
| Bloomfield Parade |
| Everton Drive |
| Gregagh Park |
| Loopland Park |
| Orby Park |
| Hyndford Street |
| Ashdale Street |
| Bapaume Avenue |
| Brandon Parade |
| Lewis Avenue |
| Manderson Street |
| Hynford Street |
| Hydford Street |
| Hyndford Street |
| Park Gate Avenue |
| Hynford Street |
| Bloomfield Parade |
| Clarawood Grove |
| Defra Way |
| Kimona Drive |
| Montgomery Road |

| |
|---|
| Ormonde Gardens Park Gate Avenue |
| Brandon Street Knock Grove Manna Grove |
| Mayflower Street Orby Grange Parkgate Drive |
| Parkgate Avenue Parkgate Avenue Avoniel Parade |
| Flora Street Foxglove Street Hamel Drive |
| Kyle Street Linen Gardens Orby Road |
| Parkgate Crescent East Bread Street |
| Gibson Park Avenue |
| Greenville Road Hill Avenue Lisownen Drive |
| Manna Grove Orby Court Brandon Terrace |
| Brandra Street Downshire Road |
| Orby Court Sandhill Park Albert Drive Bepaume Avenue |
| Kinmore Street Linden Gardens Orangefield Drive |
| Orby Grange Parkgate Gardens |
| B Clara Street Brandon Terrace Clarawood Drive |
| Lewis Drive Linen Gardens Mayflower Street |
| orangefield Drive |
| Orangefield Link Orby Park |
| Holland Crescent Manderson Street Mayflower Street |
| Orby Gardens |

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|--|
| The Straights Bloomfield Parade |
| Brandon Parade Manna Grove Orby Grange |
| Park Avenue Clarawood Park Avoniel Parade |
| East Bread Street Kimona Drive Knock Grove |
| Kyle Street Orby Gardens Orby Parade |
| Somme Drive Gregagh Road Clara Avenue |
| Mayfair Avenue Parkgate Gardens |
| Gregagh Road |
| Gregagh Road Gegagh Park Greenville Road |
| Avoniel Drive Lewis Avenue Brandon Terrace |
| Downshired Road Foxglove Street |
| Hamill Drive Parkgate Drive Knockwood Crescent Albert Drive |
| Clara Way Foxglove Street Sandhill Park |
| Brenden Street Lisowen Drive |
| Mill Avenue Orangefield Drive South Orangefield Park |
| Park Avenue a Flora Street Bapaume Avenue |
| Clarawood Crescent |
| Dunraven Parade Hill Avenue |
| Knock Grove Knockwood Crescent Ladas Drive |
| Loopland Park |

| |
|--|
| Loopland Road Orby Court |
| Park Avenue East Bread Street Looplands |
| Parkgate Crescent Somme Drive a Knockwood Park |
| Linen Gardens Loopland Crescent Ashdale Street |
| Brandon Terrace Clark Avenue North Gardens |
| The Straights Clarawood Crescent Ladas Drive |
| Parkgate Gardens Avoniel Parade |
| Loopland Crescent |
| Orangefield Drive South Parkgate Crescent Hamill Drive |
| Houston Park Lisavon Road Loopland Crescent |
| Mayfair Avenue Loopland Road |
| Orangefield Drive South Bloomfield Street Brandon Street Avoniel Parade |
| Loopland Crescent Flora Street Gibson Park Avenue |
| Gregagh Park Knock Grove |
| Knock Link Kyle Street Loopland Grove |
| Loopland Parade Orangefield Drive South Orby Gardens |
| Orby Park |
| Ormonde Park Parkgate |
| Sandhill Drive The Straights Woodcot Avenue |
| Bloomfield Street |

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|--|
| Avoniel Drive Greenville Road |
| Orby Parade Parkgate Crescent Knockwood Crescent |
| Sandhill Gardens Clarawood Park Orby Parade |
| Bloomfield Street Clarawood Crescent Avoniel Drive |
| Flora Street Lisavon Road Sandhill Park |
| Albert Drive Bloomfield Crescent Brandon Parade |
| Clara Avenue Foxglove Street |
| Houston Park |
| Knock Green Lisavon Drive Montgomery Road |
| Orby Court Dunraven Parade Lewis Drive |
| Dungarvan Park Orby Road |
| Grand Parade Lisavon Street Clara Way Everton Drive |
| Kimona Drive Knock Way Ladas Way |
| Lewis Drive Linen Gardens |
| Loopland Gardens Orangefield Link Orangfield Drive |
| Orby Crescent Orby Park Sommer Drive |
| Grande Paade |
| Orangefield Park Orby Road |
| Grad Parade North Gardens Orangefield Park |
| Clara Avenue |

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|--|
| Avoniel Parade Brandon Street |
| Kilmore Street Knock Way Ladis Drive |
| North Gardens Orby Chase Orby Mews |
| Parkgate Drive Orby Road Orby Road |
| Orby Road Abetta Parade LadasDrive |
| Aberta Parade Knockwood Park Bloomfield Crescent |
| Brandra Street Downshire Road |
| Knock Way |
| Lewis Drive Mayflower Montgomery Road |
| Orangefield Lane Orby Green Dunraven Park |
| Orby Road Knockwood Park |
| Knockwood Crescent Orby Road Grove Street East Knock Link |
| Lewis Drive Parkgate Drive Dunraven Park |
| B Orby Road Grove Street East |
| Arbeta Parade Clarawood Grove Grand Parade |
| Ladas Drive Ladas Way Loopland Court |
| Loopland Grove |
| Loopland Road Osborne Gardens |
| Sanchill Drive Sandhill Park |

Appendix 5 (List of Consultees)

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| | |
|-----------------------------------|--|
| Community Voluntary | |
| Lisa McMaster | Chair of Friends of Orangefield |
| Jess Webb | Bloomfield Wildlife Watch/Friends of |
| Ricky Watts | Bloomfield Football Club |
| Gary Keenan | Orangethorne Athletics and Victoria Park Run |
| Neil Leslie | Orangefield Residents Association/Friends of Orangefield |
| Karen Purdy | Bloomfield Community Association |
| Scott Vance | Clarawood Residents/Oaks partnership |
| Daniel Boyd | Scirocco Football Club |
| Michelle English | East Belfast Alternatives |
| Gareth Beacom | Lower Castlereagh Community Group |
| Ian Shanks | Braniel Residents Association. |
| Jonny Currie | East Belfast Community Development Agency |
| Stephen Irwin and Group | Clarawood Residents Group |
| Suzanne Napier | CAG, |
| Jennifer Napier | CCG |
| Hazel Whitely | CCA, |
| , Angela Munn | CCA, |
| Joe Turner | CCC |
| Statutory Funders/Partners | |
| Gerry McAreavey - | DSD - BRO South and East Team |
| Rosaleen Curran | Big Lottery Fund |
| Alan McKnight | Bombardier - |
| Billy Johnston | PSNI |
| Wendy Langham | CCG |
| Sean Branigann | CCG |
| Fiona Holdsworth | BCC |
| Rose Crozier | BCC |
| Stephen Stockman | BCC |
| Stanton Martin | BCC |
| Lyn McCreery | BCC |
| Adrian Grimshaw | BCC |
| Politicians | TBC Politicians Breakfast Briefing Robin Newton MLA, Cllr BS Kennedy |